

## Local Services for those experiencing Domestic Violence and Abuse



At the right  
time

By the right  
service

The right  
help



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### What is domestic violence and abuse?

Domestic violence and abuse can be physical, emotional, sexual or financial abuse. If you are physically or verbally threatened, or made to feel afraid of someone you love, you may be experiencing abuse; there are services in Bath & North East Somerset that can help you.

You may experience domestic violence and abuse from your partner or ex-partner, or from a family member, including your children or siblings. You do not have to be straight to experience abuse from your partner; you could be in a gay or bisexual relationship.

Children and young people also experience domestic violence and abuse not just in their own relationships, but by trying to intervene to protect a parent, loved one or pet, or by hearing or seeing abuse taking place in their family.

Domestic violence and abuse can happen to anyone. It cuts across all boundaries of class, wealth, religion, culture, ethnicity, age, disability and sexual identity.

The Domestic Abuse Partnership Board in Bath & North East Somerset is made up of statutory and voluntary sector organisations working together to:

- Improve the provision of services of support to survivors/victims, both adults and children
- Improve protection under the law
- Work for the prevention of domestic violence and abuse

### Safety Planning - Plan your Safety

A personal safety plan is a way of helping you to protect yourself and your children. It helps you plan in advance for the possibility of future violence and abuse. It also helps you to think about how you can increase your safety either within the relationship, or if you decide to leave.

You can't stop your partner's violence and abuse – only he/she can do that. But there are things you can do to increase your own and your children's safety. You're probably already doing some things to protect yourself and your children – for example, there may be a pattern to the violence which may enable you to plan ahead to increase your safety. The following are areas to include in your safety plan:

- Be ready to dial 999 if you or your children are in danger
- Trust your judgement – there may be warning signs that you recognise. You have the right to protect yourself (and your children if you have any)
- If your children are aware of the situation and old enough it may even be possible to discuss with them when they should call the Police, for example have a code word. Emergency numbers may be stored into their mobile phones
- Be prepared to leave the house in an emergency
- Pack a survival kit. Ideally this should include, money (including small change for bus fare), change of clothes, extra house/car keys, birth certificates, marriage certificates, passports, any legal documents (especially showing jointly owned property and details in relation to immigration status), credit card and bank details, any documents in relation to the children, medication. If it is not possible to take the originals then take a photocopy. Keep them in a safe place, i.e. with a friend, relative, at work or hidden
- Choose a place to go – talk to a close friend, relative or a neighbour you trust about the abuse and talk to them about staying with them in an emergency
- Plan possible escape routes. You may need to practise your escape – have window and door keys readily available
- If an argument occurs you should try to move to a space that is low risk. Avoid arguments in the bathroom, garage and kitchen, and rooms without an outside exit should also be avoided
- Talk to a solicitor or other professionals that may be able to help (see page 24 for list of solicitors)

## What is domestic violence and abuse?

- Remember or keep with you important phone numbers, (for example, your GP; your social worker, if you have one; your children's school; your solicitor; and the Freephone 24 Hour National Domestic Violence Helpline run in partnership between Women's Aid and Refuge: 0808 2000 247)
- If possible make careful notes about what is happening including times, dates, any professionals seen and any injuries received
- If you're in employment then please talk to your employer as they may be able to offer help and support
- Remember, the most dangerous times for an escalation in violence is when a victim leaves their partner, and the first two years after separation.
- If you do leave then the following safety measures need to be put in place after you leave and are set up in new accommodation:
  - Ensure you have the premises secured, e.g. change locks, install smoke detectors
  - Think and plan escape routes
  - Use 141 when making a phone call or telephone 150 to discuss with BT customer services so the number cannot be traced. Or have a mobile phone that is only used for the ex-partner. It is better that you get a new phone and number
  - Discuss the situation with the children's schools
  - Ensure that you do not agree to let your ex-partner come to your home alone. Only meet in public places
  - If possible, access visits should be made through a third party, or pick them up and drop them off at a different place, for example school or friend's house
  - Keep a diary of events for your solicitor or if any criminal behaviour takes place you must inform the Police
  - Seek assistance from a support agency during this time

## Housing Options and Homelessness Team

Bath and North East Somerset Council  
Lewis House  
Manvers Street  
Bath BA1 1JG

Tel: 01225 394041 (open - 8.30am - 5pm)

Email: [housing@bathnes.gov.uk](mailto:housing@bathnes.gov.uk)

Website: [www.bathnes.gov.uk](http://www.bathnes.gov.uk) (search for Housing advice in the A to Z of services)

### Service Description

The Housing Options and Homelessness Team provide advice to people in the B&NES area on their housing options: emergency accommodation, getting on the housing register, and how to make a homeless application.

If you are seeking to move to the area from elsewhere, or need to be re-housed due to domestic abuse, you can apply to us.

A domestic abuse victim can complete a statement of fact detailing the violence and abuse they are experiencing with the help of support agencies they are in contact with.

This statement of fact will inform housing advisors of the nature and danger of the abuse. This could help you be prioritised for re-housing.

### Who is this Service for?

Anyone can access this service. Joint assessments are carried out with Social Services for those under 18 years

### Accessibility:

We have access to provisions made available through the Council including home visits for those clients who have mobility issues, interpretation services for non-English speakers and trained staff in sign language. There is a minicom system in Lewis House. These offices are wheelchair accessible

### Julian House – Domestic Abuse Services (Refuge Accommodation)

PO Box 3979  
Bath BA1 0DH

Tel: 01225 354 661

Email: [renew@julianhouse.org.uk](mailto:renew@julianhouse.org.uk)

#### Service Description:

We provide safe temporary supported short-term refuge accommodation for men, women and children fleeing domestic violence and abuse.

Each person has a support worker who helps them draw up an individual support plan to address the needs of each member of the family. The support plan is reviewed regularly.

Staff provide a range of support including: access to benefits, housing, parenting support, assistance to find schools and nurseries, legal advice to enable individuals to make their own decisions. We also provide 24 hr on-call service for people staying in our refuges.

People moving on from refuge accommodation are offered support with settling into their own accommodation.

#### Who is this Service for?

People aged 18 years and over, either with or without children. The Refuges are for people who are fleeing domestic abuse, but who may also have additional support needs, such as drug/alcohol misuse, an offending background or mental ill health. We accept self or agency referrals. The project will also consider families with pets but will need to assess the impact & risk to others before accepting pets. We can on occasion also accept people with no recourse to public fund subject to funding and circumstances.

#### Accessibility:

We have capacity to work with men and women with additional needs. We provide interpreters and BSL signers as required. We accept referrals from B&NES area and nationally. We do not have wheelchair access.

## Children and Families Assessment and Intervention Team

Bath & North East Somerset Council  
Children and Families Assessment and Intervention Team  
Lewis House  
Manvers Street  
Bath  
BA1 1JG

Tel: 01225 477 000 (Open: 8.30am - 5pm, Monday to Friday)

Out of hours tel: 01454 615 165

Email: [childcaredutyteam@bathnes.gov.uk](mailto:childcaredutyteam@bathnes.gov.uk)

Website: [www.bathnes.gov.uk](http://www.bathnes.gov.uk) (search for Safeguarding and Child Protection in the A to Z of services)

### Service Description:

The Children and Families Assessment and Intervention Team are the first point of contact. We help children aged 0-16 who are in need or at risk of harm.

We offer advice to anybody who may have concerns about their own, or anybody else's, child(ren).

Our aim is to promote the safety and well-being of children and put families in touch with services to meet their needs.

### Who is this Service for?

We work with families with children who have experienced domestic violence and abuse in the past, or are still living with it.

### Accessibility:

We undertake home visits to meet with families. We have links with other organisations and teams who can work with people who have specific needs, such as the Children's Disability Team and the Young Homeless and Leaving Care Team. Our offices are wheelchair accessible and we have a lift.

## Off the Record

Open House Centre  
Manvers Street  
Bath  
BA1 1JW

Tel: 01225 312484

Text: 07753 891745

Email: [OTRsupport@offtherecord-banes.co.uk](mailto:OTRsupport@offtherecord-banes.co.uk)

Website: [www.offtherecord-banes.co.uk](http://www.offtherecord-banes.co.uk)

## Service Description

A free, confidential advice, support and advocacy service to children and young people aged between 11 and 18 years, living in the B&NES area. We offer an unlimited amount of support sessions at a variety of venues to suit the young person. We also provide domestic abuse education in secondary schools.

## Who is this Service for?

Young People aged 11-18 years, living in the Bath and North East Somerset area, who have experienced domestic abuse in the past or may still be living with it. This could be through their own personal relationships or through their relationships with their parents and/or siblings.

We accept referrals directly from the young person or from a third party with the young person's consent.

## Accessibility:

We are able to travel to see the young person in any safe place. We can assist people with learning disabilities, visual and hearing impairments. Our Bath office has wheelchair access. We can provide interpreting advice.

## Bath Child Contact Centre

(Registered Charity No: 1071589)

PO Box 5227  
Frome  
BA11 9BX

Tel: 07791 482 030 (office hours only)  
Email: [bathchildcontactcentre@gmail.com](mailto:bathchildcontactcentre@gmail.com)  
Website: [www.bathchildcontactcentre.co.uk](http://www.bathchildcontactcentre.co.uk)

### Service Description

Supported contact in a safe, friendly environment for up to two hours every Saturday between children and their non-resident parent.

### Who is this Service for?

The centre is designed for people with children. We do not accept clients with a criminal conviction for violence. We also do not accept people who are under the influence of alcohol or drugs.

Referrals are accepted from Solicitors, CAFCASS and Social Services and Housing. You can also make a self-referral.

### Accessibility:

There is wheelchair access at the contact centre. The centre will endeavour to accommodate all access requirements. Please call ahead.

## Southside Family Project

Meade House  
Wedgewood Road  
Twerton  
Bath  
BA2 1QN

Tel: 01225 331 243  
Opening hours: 9am - 5pm  
Monday to Friday

Email: [enquiries@south-side.org.uk](mailto:enquiries@south-side.org.uk)

Website: [www.south-side.org.uk](http://www.south-side.org.uk)

### Service Description:

We represent the interests of victims of domestic abuse and their children. Our main services include:

- Risk assessment and safety planning.
- Detailed information and help with housing, benefits, civil and criminal legal options.
- Arranging and attending meetings between clients and solicitors, benefits officers, housing services and Social Services and Housing.
- Detailed explanation of child protection procedures.
- Supporting clients through the civil, criminal and family courts.
- Helping and supporting clients to build their own networks and helping people find other services to support them.
- Link work with drug and alcohol agencies to support women experiencing DV who are also misusing substances.

### Who is this Service for?

Girls, women and children who have been affected by domestic abuse.

### Accessibility:

Whatever your needs are we will try and meet them. We can access interpreters in some languages, and can visit you in your own home if it is difficult for you to get out and about. Our offices are wheelchair accessible.

## Victim Support (Avon & Somerset)

Tel: 0300 303 1972

[www.victimsupport.org.uk](http://www.victimsupport.org.uk)

Lines are open 9.30am-6pm Monday to Friday and 9.30am-12.30pm on Saturdays or call the Support line for free on 0808 16 89 111 outside of these times

### Service Description:

Victim Support is an independent charity for people affected by crime. Our support services are free, confidential and available to anyone, regardless of whether the crime has been reported or how long ago it happened. We help people feel safer and find the strength to move beyond the impact of crime.

Everyone reacts to crime differently, which is why our services are tailored to your individual needs. We provide emotional support and can also give practical help after crime, such as providing personal or home alarms and helping you understand the criminal justice system and your rights.

### Who is this Service for?

Anyone affected by crime in England or Wales can contact us for free, confidential support.

### Adult Duty Team - Social Services and Housing

Bath & North East Somerset Council  
Lewis House  
Manvers Street  
Bath BA1 1JG

Tel: 01225 396000

Emergency Duty Line (can be used out of hours): 01454 615 165

Email: [adult\\_duty@bathnes.gov.uk](mailto:adult_duty@bathnes.gov.uk)

Website: [www.bathnes.gov.uk](http://www.bathnes.gov.uk) (search for Adult Social Care in the A to Z of services)

#### Service Description

We are a 'first stop shop' for information, advice and signposting to a range of services available for people who are vulnerable to abuse due to age or mental/physical capacity.

We also run a duty telephone help line taking Social Services and Housing referrals for a range of services including: Social Work, Occupational Therapy, Community Meals, Home Care and other community based services.

We are a responsive social work service dealing with urgent referrals and crisis situations.

#### Who is this Service for?

Adults 18 years and over who are subject to abuse and are vulnerable because: they have a physical or sensory disability or illness, they are elderly and frail, they have a learning disability (formerly known as mental handicap), they have a mental health problem.

#### Accessibility

Our offices are wheelchair accessible and we can carry out interviews at your home. You can reach us by phone and we have Minicom for those with a hearing impairment. We have a loop system and British Sign Language is available by appointment.

### The New Way Service

117 Newbridge Hill  
Bath  
BA1 3PT

Tel: 01225 421686

#### Service Description

The service is run by Bath and North East Somerset Social Services and Housing. We work with both the victim and perpetrator of domestic violence.

The work helps parents to understand the impact of domestic violence and abusive behaviour on themselves and their children and how to keep their children safe. Work with the perpetrator focuses on taking responsibility for abusive behaviour and finding new ways of relating to family members.

#### Who is this Service for?

We work with couples who have children who may have experienced domestic abuse in the past, or are still living with it now. We work with a wide range of people including those who have drug/alcohol issues, mental health issues, learning disabilities and convictions for violence.

We do not work with people going through the criminal justice system because of domestic abuse or directly with children.

Referrals should be made to the Domestic Violence Social Worker on 01225 396324. Self-referrals are accepted.

#### Accessibility

We have wheelchair access to the ground floor and have disabled parking. We work with people with visual and aural impairments in conjunction with other social services teams. We can carry out work in different locations across B&NES.

### Emergency Duty Team

Tel 01454 615165 (Outside of office hours: Mon- Thurs 5pm – 8.30am & Friday 4.30pm - Monday 8.30am)

For deaf and hearing impaired service users: Text EDT with your name and message to 60066. You will be sent an immediate autoreply to confirm that your text has been received. You will be contacted by an EDT officer via text, to discuss your concerns. This should happen within 30 minutes, although during busy periods this may take longer. Your texts should cost your standard network charge.

Website: [www.bathnes.gov.uk](http://www.bathnes.gov.uk) (search for Emergency Duty Team (Social Care) in the A to Z of services)

### Service Description

If you have had an emergency – you may be at Accident & Emergency, or you may want to find accommodation in the middle of the night – you can call the Emergency Duty Team.

If you live in Bath North East Somerset, Bristol or South Gloucestershire you can telephone this South Gloucestershire based phone number and ask for temporary accommodation, such as a Bed & Breakfast or refuge place, and they will try and accommodate you quickly. If you live in North Somerset, a duty housing officer is on call, out of hours, who you can contact through North Somerset Council (01945 622669). The Emergency Duty Team can provide temporary accommodation until the next working day.

If you can, try to call the Police (on 999) and ask them to call this number for you, so that they can escort you to safe accommodation

## Focus Counselling

The Crypt  
St Michael's Church  
Broad Street  
Bath  
BA1 5LJ

Tel: 01225 330 096 (Office opening hours are Mon – Thurs, 8.30am - 3pm)  
Email: [office@focusbath.com](mailto:office@focusbath.com)  
Website: [www.focusbath.com](http://www.focusbath.com)

### Service Description

This is a confidential, safe counselling service provided by professionally qualified and skilled counsellors. We work with a range of issues including: domestic abuse, rape, couples and depression.

We also work with children aged 5 years and above who are experiencing a wide range of issues, including domestic abuse in the home.

We want to make this service accessible to all so have a sliding scale for payments depending on income.

Please telephone for an initial interview or informal chat.

### Accessibility

We do have a lift for wheelchair users and others who are unable to use the stairs. We can work with visually impaired clients.

### Somerset & Avon Rape and Sexual Abuse Support (SARSAS)

SARSAS  
PO BOX 2942  
Bristol  
BS1 9EU

Tel: 0117 929 9556

Email: [info@sarsas.org.uk](mailto:info@sarsas.org.uk)

Website: [www.sarsas.org.uk](http://www.sarsas.org.uk)

#### Freephone Helpline and Email Support:

**Women & girls: 0808 801 0456**

Monday & Friday 11.00am – 2.00pm

Tuesday, Wednesday and Thursday 6.00pm – 8:30pm

**Men & boys: 0808 801 0464**

Monday 11.00am – 2.00pm

Tuesday 6.00pm – 8:30pm

Email: [support@sarsas.org.uk](mailto:support@sarsas.org.uk)

#### Service Description

SARSAS provides support to people in Bristol, South Gloucestershire, B&NES, North Somerset and Somerset, who have experienced rape or any kind of sexual assault or abuse at any time in their lives.

#### Accessibility

We are able to provide face to face support in these areas: Bath, Bridgewater, Glastonbury, Minehead, Weston-Super Mare, Yate, and Yeovil.

## Voices

PO Box 5184  
Bath, BA1 0RZ

T: 01225 420249

Email: [info@voicescharity.org](mailto:info@voicescharity.org)

Website: [www.voicescharity.org](http://www.voicescharity.org)

### Service Description

Voices is a Bath based charity founded by women who have experienced Domestic Abuse. They provide peer support and recovery programmes specifically for women who are experiencing or have experienced Domestic Abuse.

What they do:

- Provide community-based recovery and empowerment programmes for women with experience of domestic abuse: The Freedom Programme and MATES Social Group.
- Provide a therapeutic and welcoming space for survivors to meet and support one another.
- Provide 1 to 1 advice and counselling.
- Offer bespoke training and consultation based on survivor insights, to professionals and organisations.
- Raise awareness of the nature and impacts of domestic abuse, and of the needs of survivors and their families.

### Resolve to Stop the Violence (RSVP)

The Beehive Yard  
Walcot Street  
Bath BA1 5BD

Tel: 01225 329411  
Mobile: 07766 154 905  
Email: [rsvpbath@dhi-online.org.uk](mailto:rsvpbath@dhi-online.org.uk)

#### Service Description

Resolve to Stop the Violence is a specialist service for people who have become confrontational or aggressive towards their partner, ex-partner or family members.

We understand that changing behaviour is a very difficult process so RSVP aims to help individuals with understanding the problems you face.

RSVP aim to give the tools to make some positive changes therefore enabling the individual to have a respectful relationship with their partner and family.

Our service can help to explore:

- Looking at the cause of violence
- The different types of abuse
- What the triggers are
- Ways to reduce risk to others
- How to manage emotions in a positive way for the future

### Bristol Against Violence and Abuse (BAVA)

Email: [bava@bristol.gov.uk](mailto:bava@bristol.gov.uk)  
Website: [www.bava.org.uk](http://www.bava.org.uk)

Bristol Against Violence and Abuse (BAVA) is a collection of people and organisations in Bristol working to end all types of violence and abuse against women and girls and domestic and sexual violence against men. Formerly Bristol Domestic Abuse Forum (BDAF); the name change to BAVA enables Bristol to reflect the government policy to challenge all types of gender-based violence.

The website provides information about different types of violence and abuse and support services that can help. There is also information on how to help others and how to raise awareness of violence and abuse.

### Help from the Police

The Police have a duty to investigate any complaint you make because someone is hurting or threatening to hurt you or your children. Officers should arrest and remove your abuser or hold them in another room while they talk to you separately. If there is enough evidence they will press charges against the abuser and bail conditions can be imposed that require them to keep away from the victim(s).

If you are able, always report instances of abuse or violence, as it helps build up information on your case, even if there is no further action at the time.

In an emergency, dial 999

### Lighthouse Safeguarding Unit

Lighthouse work with victims of crime who are entitled to an enhanced service in accordance with the Victims Code of Practice guidelines. This includes victims of domestic abuse.

All cases are referred into the service through the police and allocated to a Victim and Witness Care Officers (VWCO). External or self-referrals are not accepted.

What is the role of a VWCO:

- To compile background checks to ensure safeguarding needs are met and to inform the support of the victim and appropriate means of contact.
- To make contact with the victim via the phone to complete a needs assessment to establish any vulnerability they may have, and any support networks already in place.
- To coordinate referrals to support services that may be of benefit to the enhanced victims – only with their permission!
- To act as a single point of contact for any questions or queries victims may have.
- To schedule follow up calls to ensure support requested is being received.
- Victims are given the direct number of their allocated VWCO so they can get straight through to them.

If the victim's case proceeds into the court process the VWCO will remain with them throughout the Criminal Justice Process.

In addition, Lighthouse provides on-going support, updates and information to **all** victims and witnesses going through the court system.

### Legal Options

Whether or not you decide you want to leave your partner, you have the right to be protected under the law. There are a number of legal options open to you, under both the criminal law and the civil law. The two systems are separate and administered by separate courts:

- The civil law is primarily aimed at protection (or in some cases compensation). A survivor of domestic violence can make an application for an injunction (a court order) either to the family proceedings court or the county court (usually through your solicitor).
- Other family proceedings, such as child contact or divorce, take place in the county court.
- The criminal law is primarily aimed at punishing the offender. Police, together with the Crown Prosecution Service (CPS), initiate the process. Criminal cases are heard in either the Magistrates' or the Crown Court depending on the severity of the charge.

### Getting an injunction

You could try to gain some protection from your abuser by applying for a civil injunction or protection order. An injunction is a Court Order that requires someone to do, or not to do something. There are two main types of injunctions available under Part IV of the Family Law Act 1996:

- a non-molestation order
- an occupation order

**A non-molestation order** is aimed at preventing your partner or ex-partner from using or threatening violence against you or your child, or intimidating, harassing or pestering you, in order to ensure the health, safety and wellbeing of yourself and your children.

**An Occupation Order** regulates who can live in the family home and can also restrict your abuser from entering the surrounding area. If you do not feel safe continuing to live with your partner, or if you have left home because of violence, but want to return and exclude your abuser, you may want to apply for an occupation order.

Under new legislation, a breach of a non-molestation order is now a criminal offence; however, you should still be able to take your abuser back to the civil court for breaking the order, if you prefer this. If you already have an injunction, you may have a **power of arrest** attached, and you can also have **powers of arrest** attached to an occupation order. These powers come into effect if your abuser breaks the order.

You will need to speak to a solicitor. If you are on low income, your solicitor's costs may be paid from the Community Legal Services Fund (formally Legal Aid). Try to find a solicitor who is a member of 'Resolution'.

## Community Legal Services

Tel: 0845 345 4 345

Website: [www.clsdirect.uk](http://www.clsdirect.uk)

## Resolution (first for family law)

Tel: 01689 820272

Email: [info@resolution.org.uk](mailto:info@resolution.org.uk)

Website: [www.resolution.org.uk](http://www.resolution.org.uk)

## Citizen's Advice Bureau

2 Edgar Buildings, Bath, BA1 2EE

Website: [www.citizensadvicebanes.org.uk](http://www.citizensadvicebanes.org.uk) or [www.adviceguide.org.uk](http://www.adviceguide.org.uk)

For independent and impartial information, advice and advocacy on issues including financial, housing and employment, the Citizen's Advice Bureau has offices throughout Bath & North East Somerset:

### Bath Office:

"One Stop Shop", Manvers Street, Bath BA1 1JQ  
Drop-in Monday, Wednesday & Friday 9:30am – 2pm  
Tel: 0344 848 7919 (Monday to Friday 10am – 4pm)  
Fax: 01225 481 667

### Midsomer Norton Office:

"One Stop Shop", The Hollies, Midsomer Norton, Somerset, BA3 2HQ  
Drop in Tuesday & Friday 9.30am – 2pm  
Tel: 0344 848 7919 (Monday to Friday 10am – 4pm)  
Fax: 01761 410 853

### Keynsham Office:

"One Stop Shop", Keynsham Civic Centre, Market Walk, Keynsham, BS31 1FS.  
Drop in Monday & Thursday 10am – 2pm  
Tel: 0344 848 7919 (Monday to Friday 10am – 4pm)

### Avon and Bristol Law Centre

2 Moon Street  
Stokes Croft  
Bristol BS2 8QE

Tel: 0117 924 8662

Email: [mail@ablc.org.uk](mailto:mail@ablc.org.uk)

Website: [www.ablc.org.uk](http://www.ablc.org.uk)

Avon and Bristol Law Centre provide free one-off appointments at Family Law Clinics for people who need advice and cannot pay privately, with the support of lawyers volunteering their time. They can also advise if legal aid funding may be available for cases and where else to seek support.

The volunteer lawyers in the law clinics can offer initial advice on most family law issues, including divorce & separation, domestic abuse, issues relating to children, such as parental responsibility and arrangements, and some financial issues after separation.

List of some of the local solicitors in the area, this is *NOT* an exhaustive list.

Angell and Company  
1 Queen Square  
Bath BA1 2HA  
Tel: 01225 484244

BLB  
1 Edgar Buildings  
George Street  
Bath BA1 2DU  
Tel: 01225 462871

Burningham and Brown  
20 Queen Square  
Bath BA1 2HB  
Tel: 01225 320090

FDC Law Solicitors  
64 High Street  
Keynsham BS31 1EA  
0117 986 9141

Mogers and Drewett LLP  
24 Queen Square  
Bath BA1 2HY  
Tel: 01225 750000

Mowbray Woodwards  
3 Queen Square  
Bath BA1 2HG  
Tel: 01225 485700

South West Family Law  
Kelson House  
Bakers Lane  
Chilcompton  
BA3 4EW  
Tel: 01225 641 064

Stone King  
13 Queen Square  
Bath  
BA1 2HJ  
Tel: 01225 337599

Thatcher and Hallam  
Island House  
Midsomer Norton BA3 2HJ  
Tel: 01761 414646

Thrings Townsend  
Midland Bridge Road  
Bath BA1 2HQ  
Tel: 01225 340000

Ward Solicitors  
16 High Street  
Keynsham  
BS31 1DJ  
Tel: 0117 986 3504

Withy King  
5-6 Northumberland Building  
Queen Square  
Bath BA1 2JE  
Tel: 01225 425731

You can also search for a solicitor at: <http://solicitors.lawsociety.org.uk/>

### **National Domestic Violence Helpline**

24-hour freephone helpline for women and children run in partnership between Women's Aid & Refuge

Tel: 0808 2000 247

E-mail: [helpline@womensaid.org.uk](mailto:helpline@womensaid.org.uk)

[www.womensaid.org.uk](http://www.womensaid.org.uk) (if the link doesn't work, copy the web address into your browser)

[www.refuge.org.uk](http://www.refuge.org.uk)

### **Respect**

A phone line for perpetrators of domestic violence and abuse.

Tel: 0845 122 8609

E-mail: [phonenumber@respect.uk.net](mailto:phonenumber@respect.uk.net)

Website: [www.respect.uk.net](http://www.respect.uk.net)

Opening hours: Monday, Tuesday, Wednesday, Friday 10am - 1pm & 2pm - 5pm

### **Men's Advice Line and Enquiries (MALE)**

For male victims of domestic violence and abuse.

0808 801 0327

E-mail: [info@mensadviceline.org.uk](mailto:info@mensadviceline.org.uk)

Website: [www.mensadviceline.org.uk](http://www.mensadviceline.org.uk)

Opening hours: Monday, Tuesday, Wednesday 10am - 1pm & 2pm - 5pm

### **Man Kind Initiative**

Provides help and support for male victims of domestic abuse

Tel: 01823 334244

[www.mankind.org.uk](http://www.mankind.org.uk)

**Broken Rainbow** – for lesbian, gay, bisexual or transgender (LGBT) people experiencing domestic violence and abuse

08452 60 44 60

E-mail: [mail@broken-rainbow.org.uk](mailto:mail@broken-rainbow.org.uk)

Website: [www.broken-rainbow.co.uk](http://www.broken-rainbow.co.uk)

Opening hours: Monday & Thursday 2pm - 8pm Wednesday 10am - 1pm

**National LGBT Domestic Abuse Helpline** - for LGBT people experiencing domestic abuse

Tel: 0800 999 5428

Monday to Wednesday 10am to 5pm, Thursday 10am to 8pm, Friday 1pm to 5pm and Sunday 12pm to 4pm.

Tuesday 1pm to 5pm is a trans specific service.

Email: [help@galop.org.uk](mailto:help@galop.org.uk)

[www.galop.org.uk](http://www.galop.org.uk)

Online chat: 3pm to 7pm Saturday, 3pm to 7pm Sunday

### **Black Association of Women Step Out**

Culturally sensitive and appropriate information and services to black and other minority ethnic groups

Tel: 0800 731 8147

[www.bawso.org.uk](http://www.bawso.org.uk)

### **Stop Abuse for Everyone**

Provides services, publications and training to service those who typically fall between the cracks of domestic violence: straight men, LGBT victims, teenagers, and older people.

They promote services of all victims and accountability for perpetrators.

Website: [www.stopabuseforeveryone.org](http://www.stopabuseforeveryone.org)