**Advice leaflet for the treatment of Fleas, Bedbugs or Carpet Moths**

I would like to thank you for the confidence you have placed in the Council’s pest control service, to carry out treatment at your property.

The pest control officer will be using one of the most advanced insecticides on the market, and in order to enhance its effectiveness, I would request your help in doing the following before the officer arrives:-

* Vacuum all floors and upholstered furniture
* Remove the vacuum cleaner bag after vacuuming and dispose of it in the waste bin or plastic refuse sack **outside**
* Remove all toys, decorative items, electrical equipment, cushions and other items from the floors so that all areas of the floor can be treated if necessary
* Remove all articles from under the beds, on cupboard floors, and from under furniture
* Remove pets from the areas to be treated, including covering fish and turning off tank

**Unfortunately, if these steps haven’t been taken, the officer may not be able to treat. A further appointment will need to be made which will incur a call out charge.**

Once the treatment has been carried out, please observe the following:

* With regard to flea treatments - treat any pet which may be infested with fleas.
* If possible, do not vacuum for at least 10 -14 days after treatment, as vacuuming will remove the insecticide from the room. Continue to empty the cleaner bag **outside.**
* Do not allow any person or pet back into the property, until the treatment has completely dried.

**What to expect after treatment:**

After treatment, you may still see evidence of the pest. This is because not all of the pests would have been present during the treatment. The insecticide remains active and effective for 6 – 8 weeks. For this reason, please do not vacuum for as long as possible as vacuuming will remove the insecticide from the treated areas and reduce its effectiveness. Your Pest Control Officer will advise further during the visit.

If there is still activity after 8 weeks following treatment, please contact the office on **01225 477551** or **01225 477563**. This may indicate that re-infestation has occurred or another treatment is required. Any new treatment requested will be charged accordingly.

Thank you for your assistance

Paul Munday

Pest Control Supervisor