

FAQs

- **Why are we doing a trial**
 - We have listened to parents' feedback and are committed to providing an even better school transport service. The first stage of the trial is to determine how many of those who are eligible for transport, actually need it with a vision to remove unused seats and deliver a more efficient service. The Council is also committed to promoting healthier lifestyles, independence and the use of more sustainable transport, reducing congestion and pollution. If the trial is successful, future school transport will need to be applied for online every year.
- **How long will the trial last**
 - This trial is made up of several areas of improvement which will be introduced and monitored over a period of 18 months.
- **What are the key improvement areas of the trial**
 - Apply for school transport online
 - 'Smartcard' bus pass issued
 - School bus route mapping available to view online
- **How will I apply for school transport for my child/children**
 - If you have been selected for the trial you will receive an email from us
 - Secondary pupils email 3rd April 2017
 - Primary/Junior pupils email 15th May 2017
- **When will I find out about transport that has been allocated for my child/children**
 - You will receive a letter by August 2017
- **What if I don't get an email**
 - You may not have been selected for the trial but if your child is entitled to free transport then you will receive notification by August 2017.
- **How do I know if my child is eligible for free transport?**
 - [Do I qualify for assistance for school transport](#)
- **What if I decide that I want to take up my free school transport but have already responded no to the online application**
 - For secondary pupils you can use the emailed on-line apply for it form up until Monday 24th April and press the 'Apply for School Transport' button.

- For Primary/Junior pupils you can use the emailed on-line apply for it form up until Monday 5th June and press the 'Apply for School Transport' button.
- After the dates above then contact Admissions & Transport by email admissions_transport@bathnes.gov.uk