

**Bath & North East
Somerset Council**



Directory of Supporting People Services in Bath and North East Somerset

**This directory contains information about
Supported & Sheltered Housing and related
services**

Helping people to live independently in the community

Introduction

Many people living in Bath and North East Somerset require care or support to enable them to live independently in their own homes.

For some people this may mean practical help with carrying out repairs to their homes. For others it may mean support within a Supported Housing scheme.

Housing-related support can include help with tasks such as:

- managing finances and benefits
- finding accommodation
- sustaining tenancies
- accessing other support services
- developing independent living skills
- establishing and maintaining contact with family, friends and organisations
- keeping a property safe and secure

Supporting People is the part of the Council which funds housing-related support. In Bath & North East Somerset this includes supported accommodation and various floating/visiting support services.

Many of the services can be accessed via the Housing Support Gateway - This is a web-based single access point where you can apply for a wide range of support services to help you to live independently, to remain in your own home or to avoid homelessness. For more information see www.housingsupportgatewaybathnes.org.uk

This booklet is a directory of all Supporting People services available in the Bath and North East Somerset area. They are listed according to the different service user groups who use them.

Using the Directory

The information in this booklet is arranged according to the needs of service users, into the following categories:

1. Older People's Services
2. Mental Health Services
3. Learning Difficulties Services
4. Young People's Services
5. Homelessness Services
6. Domestic Violence Services
7. Services for Offenders & Those at Risk of Offending
8. Services for People with a Physical or Sensory Disability
9. Drug and Alcohol Services

Services are run by various different Providers. Some Providers run a number of different Services.

For each provider, the directory shows:

- **Location** of the services.
- **Accommodation type** – where accommodation is part of the service (not all services are accommodation based).
- **Capacity** – the number of people/units which the service can serve.
- **Type of support provided** – such as whether it is accommodation based or floating support (where support workers visit people in their own homes).
- **Primary client group** – who the service is intended for.
- **Age group** – some services only accept certain age groups.
- **Household type** – whether service caters for single people or families.
- **Support duration** – how long the service is available to users for – whether it is short-term or long-term.
- **The referral route** – how to access the service.

The following Providers are listed in this booklet. Each offers a number of different Services.

Older People's Services	Page
Guinness Care & Support	6
WE Care and Repair	7
Knightstone Housing Association	8
Methodist Homes Housing Association	9
Curo	10-14
Mental Health Services	
Sirona Care & Health - Rural Floating Support	15
Sirona Care & Health –Sedgemoor Accommodation	16
Bath Mind – Marlborough Lane	17
St Mungo's Community Housing Association Ltd	18
Rethink	19
Second Step Housing Association	20
Learning Difficulties Services	
B&NES Supported Living Service	21
Keyring Supported Living Networks	22
SWALLOW Ltd	23
Autistic Spectrum Conditions	
Julian House – Henrietta Street	24
Young People's Services	
B&NES Council – Supported Lodgings Scheme	25
Developing Health & Independence – Reach	26
Curo	27-28
Off the Record	29

Homelessness Services

Developing Health & Independence - Reach	26
Julian House	30-31
Curo	33
Solon South West Housing Association	34
Stonham (A Division of Home Group Ltd)	35-36

Domestic Abuse Services

Julian House – LIBRA	37
Next Link	38-39

Services for offenders & those at risk of offending

Developing Health & Independence	40-41
Julian House – Peter House	42

Physical & Sensory Disability Services

Freeways	43
----------	----

Drug & Alcohol Services

Developing Health & Independence	44
----------------------------------	----

Older People's Services

Provider: Guinness Care & Support

Building C, Estune Business Park

Wild Country Lane

Long Ashton

Bristol, BS41 9AF

Tel: 01275 395300

Service Name:	Avondown House
Location:	Twerton, Bath
Accommodation Type:	Sheltered Housing and Extra Care Housing, comprising one- and two-bed flats, with communal areas.
Capacity:	16 sheltered flats 30 Extra Care flats
Type of Support:	Sheltered Housing Extra Care - 24 hr on site care delivered by Sirona extra care team Please note that Extra Care is not funded by Supporting People.
Primary Client Group:	Frail Elderly
Age Group:	60+ (55+ in certain circumstances)
Household Type:	Couples without dependent children Single People
Support Duration:	Long term (2+ years)
Referral Route:	Through B&NES Council's Homesearch on 01225 477000 www.homesearchbathnes.org.uk or direct applications to Guinness: 0117 9473 757. Subject to approval through the Extra Care panel.

Older People's Services

Provider: WE Care & Repair
5 Hide Market
Waterloo Road
St Philips
Bristol
BS2 0BH

Telephone: 0300 323 0700
www.wecareandrepair.org.uk

Service Name:

WE Care & Repair

Location:

Throughout Bath & North East
Somerset

Accommodation Type:

N/A

Capacity:

N/A

Type of Support:

Provide information and advice,
technical support for those wishing to
make adaptations to their home,
handyperson and other minor building
works, home independence and
mobility support

Primary Client Group:

Older People with Support Needs

Age Group:

55+

Household Type:

Couples with/without Children
Single People

Support Duration:

Short term

Referral Route:

Through Voluntary/Non-statutory
agencies, self-referral by telephone,
letter or in person, or statutory bodies
(social services, housing or health).
Telephone or visit website

Older People's Services

**Provider: Knightstone Housing Association
Station Road
Worle
Weston Super Mare
BS22 6AP**

Tel: 01934 524300

Service Name:	Rockhall House The Paddocks The Orchard
Location:	Bath
Accommodation Type:	Sheltered Housing in one-bed flats and bedsits. Virtual Extra care
Capacity: <i>(Across all 3 services there are a total of 30 Extra Care units)</i>	Rockhall House: 16 Units The Paddocks: 12 Units The Orchard: 20 Units (all Extra Care)
Type of Support:	Alarm/On Call System Floating/Visiting Support Extra Care - 24 hr on site care delivered by Sirona extra care team
Primary Client Group:	Older People with Support Needs
Age Group:	50+
Household Type:	Couples without dependent children Single People
Support Duration:	Long term (2+ years)
Referral Route:	Through B&NES Homesearch Team on 01225 477000 www.homesearchbathnes.org.uk Or contact the provider directly

Older People's Services

Provider: Methodist Homes Housing Association

MHA Care Group

Epworth House

Stuart Street

Derby DE1 2EQ

Tel: 01332 296200

www.mha.org.uk

enquiries@mha.org.uk

Service Name: * **Walcot Court – Bath (Extra Care)**

Tel. 01225 428476

Location: Bath

Accommodation Type: Sheltered Housing in one-bed flats and bedsits. Virtual Extra care

Capacity: Walcot Court: 37 units

Type of Support: Alarm/On Call System
Day Time Staff on Site with
Emergency Call Out

Primary Client Group: Older People with Support Needs

Age Group: 60+ (55+ in some circumstances)

Household Type: Couples without dependent children
Single People

Support Duration: Long term (2+ years)

Referral Route: Contact Regional/Head Office or contact service directly or through B&NES Council's Homesearch on 01225 477000
www.homesearchbathnes.org.uk

*** NB: Walcot Court provides the "Well Being" package for which there is an additional charge**

Older People's Services

Provider: Curo

The Maltings
River Place
Lower Bristol Road
Bath BA2 1EP
Tel: 01225 366000

Accommodation Type:	Sheltered Housing
Capacity:	See list of properties
Type of Support:	If support is required it can be provided through a Sheltered Housing Officer at the appropriate band.
Primary Client Group:	Older People with Support Needs
Age Group:	60+
Household Type:	Couples without dependent children Single People
Support Duration:	Long term (2+ years)
Referral Route:	Through B&NES Council Homesearch Team on 01225 477000 www.homesearchbathnes.org.uk Nominations 75% from B&NES Council and 25% direct nominations and/or internal transfers.

Older People's Services

There are sheltered properties throughout the area.

Location: South West Bath

Banwell Road (4 Units)

Blagdon Park (53 Units)

Cameley Green (8 Units)

Cleeve Green (11 Units)

Corston View (19 Units)

Dominion Road (2 Units)

Hanna Close, Quebec (29 Units)

Hensley Road (3 Units)

Hillside Road (14 Units)

Mead Close (9 Units)

Monksdale Road (4 Units)

Moorfield Close (5 Units)

Newbridge Court (32 Units)

Newton Road (22 Units)

Park House & Hiscocks Drive (40 Units)

Pennard Green (7 Units)

Rosewarn Close (1 Unit)

Roundhill Park (6 Units)

Selbourne Close (33 Units)

Shaw's Way (2 Units)

The Green (35 Units)

Waterloo Buildings (2 Units)

Wedmore Park (13 Units)

Wellsway (Upper) (2 Units)

Woodhouse Road (11 Units)

Location: North-East Bath

Armes Court Somer (4 Units)

Avon Court (38 Units)

Burleigh Gardens.

(6 Units)

Chandler Close (44 Units)

Eastfield Avenue (16 Units)

Eldon Place (22 Units)

Empress Menen Gardens (8 Units)

Gloucester Road (8 Units)

Haviland Park (14 Units)

Kingsmead Court (32 Units)

Lambridge Street (10 Units)

Meadow Gardens (26 Units)

Meadow View Close (4 Units)

Mountain Wood (34 Units)

Quantocks & Bradford Park (14 & 7 Units)

St John's Court, Bath (21 Units & 30 Extra Care Units)

St Nicholas Court & Holcombe Vale. (37 Units)

Swainswick Gardens (26 Units)

Trinity Road (40 Units)

Older People's Services

Curo continued...

Location: Peasedown St. John and surrounding area

Badman Close (10 Units)	Plumptre Close (8 Units)
Chapel Close (14 Units)	Plumptre Road (4 Units)
Clandown Road. (9 Units)	Rudgeway Road (9 Units)
Clapton Road & Orchard Vale (11 Units)	Shakespeare Road & Wesley Avenue (19 & 28 Units)
Greenacres (12 Units)	Specklemead (24 Units)
Greenvale Drive (8 Units)	St Chads Green (24 Units)
Greenvale Road (14 Units)	St John's Close (32 Units)
Hillcrest, Peasedown (29 Units)	St Mary's Close. (16 Units)
Manor Close (18 Units)	Tiledown Close & Ham Close (27 Units)
Pine Court & Chichester Place (54 Units)	Welton Vale (24 Units)

Location: Keynsham and surrounding area

Broadway & Stratton Road (5 Units)	St Annes Court (13 Units)
Cameroon's Close (10 Units)	St John's Court, Keynsham (32 Units)
Carpenters Lane (43 Units)	St Ladoc Road. (4 Units)
Cranmore Avenue (4 Units)	Stirling Way (24 Units)
Durnhill (12 Units)	Temple Street (7 Units)
Hawthorns Lane (27 Units)	The Labbott (28 Units)
Hillcrest, Pensford (12 Units)	Tilley Close & Meadway (21 Units)
Hinton Close & Iford Close (55 Units)	Warwick Gardens (10 Units)
Lower Batch (11 Units)	Wedmore Road, Saltford (6 Units)
Sherwood Close (32 Units)	Wickhouse Close (34 Units)
Sherwood Road (32 Units)	Woodcroft (8 Units)
St Annes Avenue (22 Units)	

Older People's Services

Curo continued...

Service Name:	Older Persons Independent Living Service
Location:	Bath & North East Somerset
Accommodation Type:	N/A. Floating support only..
Capacity:	612 Units
Type of Support:	Floating/Visiting Support This is a banded service offering varying levels of support from a Sheltered Housing Officer
Primary Client Group:	Older People with Support Needs
Age Group:	60+
Household Type:	All adult household, single people
Support Duration:	Long or short term
Referral Route:	Through B&NES Housing Support Gateway www.housingsupportgatewaybathnes.org.uk

Older People's Services

Curo continued...

Service Name:	Curo Extra Care Services St Johns Court – Bath Greenacres Court – Midsomer Norton Hawthorns Court – Keynsham
Location:	Bath & North East Somerset
Accommodation Type:	Extra Care Housing, comprising one- and two-bed flats, with communal areas.
Capacity:	St Johns Court – 30 Units (plus 21 Sheltered) Greenacres Court – 30 Units Hawthorns Court – 30 Units
Type of Support:	Extra Care units: 24 hr on site care delivered by Sirona extra care team Please note that Extra Care is not funded by Supporting People.
Primary Client Group:	Frail Elderly
Age Group:	60+ (55+ in certain circumstances)
Household Type:	All adult household, single people
Support Duration:	Long term
Referral Route:	Through B&NES Council's Homesearch on 01225 477000 www.homesearchbathnes.org.uk Subject to approval through the Extra Care panel.

Mental Health Services

Provider : Sirona Care & Health (Sedgemoor)
59 Sedgemoor Road
Foxhill
Bath
BA2 5PL
Tel: 01225 396042 / 837092

Service Name:	Rural Floating Support Service
Location:	North East Somerset
Accommodation Type:	N/A
Capacity:	10 -15 units
Type of Support:	Floating Support – will offer support by visiting homes or meeting in community space. Practical and emotional support around housing related and linking into community support
Support Duration:	Short Term (up to 18months)
Primary Client Group:	People affected by Mental Health needs.
Age Group:	18 +
Referral Route:	Through B&NES Housing Support Gateway www.housingsupportgatewaybathnes.org.uk

Mental Health Services

Provider : Sirona Care & Health (Sedgemoor)
59 Sedgemoor Road
Foxhill
Bath
BA2 5PL
Tel: 01225 396042 / 837092

Service Name: Sedgemoor Accommodation Based Support Service

Location: Combe Down area of Bath

Accommodation Type: * Supported Housing
* 4 x self-contained single flats
* fully furnished

Capacity: 4 units

Type of Support: Accommodation based with visiting support.

Support Duration: Short Term (up to 2yrs)

Primary Client Group: People with Mental Health needs

Age Group: 18 +

Referral Route: Through B&NES Housing Support Gateway
www.housingsupportgatewaybathnes.org.uk

Mental Health Services

Provider: Bath Mind

13 Abbey Churchyard

Bath BA1 1LY

Tel: 01225 316199

Email: information@bathmind.org.uk

www.bathmind.org.uk

Service Name:	Bath Mind
Location:	Bath
Accommodation Type:	Supported Housing
Service Name:	Marlborough Lane
Capacity:	5 units
Type of Support:	Low-level accommodation-based housing support to help service-users achieve and maintain independence.
Primary Client Group:	People with Mental Health Problems Service specifically prioritises people from black and minority ethnic communities in Bath.
Age Group:	18+
Household Type:	Single people
Support Duration:	Short term (less than 2 years)
Referral Route:	Through B&NES Housing Support Gateway www.housingsupportgatewaybathnes.org.uk

Mental Health Services

**Provider: St Mungo's Community Housing
Association Limited**

Griffin House
161 Hammersmith Road
London
W6 8BS

Tel: 020 8762 5500

Fax: 020 8762 5501

Service Name:

**Mulberry House
Mulberry Mews**

Location:

Bath

Accommodation Type:

Supported Housing - shared and self-contained flats

Capacity:

Mulberry House: 8 units
Mulberry Mews: 5 units

Type of Support:

Day time staff on site with emergency call out

Primary Client Group:

People with Mental Health Problems

Age Group:

18+

Household Type:

Single People

Support Duration:

Short term (less than 2 years)

Referral Route:

Avon & Wiltshire Mental Health Partnership, Primary Care Trust, Social Services, Health Services, Voluntary agencies

Mental Health Services

Provider: Rethink

St Paul's Settlement
74-80 City Road
St Paul's
Bristol BS2 8UH
Tel: 0117 903 8022

Service Name:	Rethink Floating Support Service (Bath & North East Somerset)
Location:	Throughout Bath & North East Somerset
Accommodation Type:	N/A
Capacity:	20 units
Type of Support:	Floating/Visiting support
Primary Client Group:	People with Mental Health Problems
Age Group:	18+
Household Type:	Couples without dependent children Single people
Support Duration:	Short term (less than 2 years)
Referral Route:	Through B&NES Housing Support Gateway www.housingsupportgatewaybathnes.org.uk

Mental Health Services

Provider: Second Step Housing Association

9 Brunswick Square
Bristol BS2 8PE
Tel: 0117 909 6630

Service Name:	Second Step Floating Support Service
Location:	Throughout Bath & North East Somerset
Accommodation Type:	N/A
Capacity:	32 units
Type of Support:	Floating/Visiting Support Range of practical and emotional support services for people with mental health issues and housing related support needs.
Primary Client Group:	People with mental health problems and people with a dual diagnosis
Age Group:	18+
Household Type:	Single People
Support Duration:	Short term (less than 2 years)
Referral Route:	Through B&NES Housing Support Gateway www.housingsupportgatewaybathnes.org.uk

Learning Difficulties Services

Provider: Sirona Supported Living Service

PO Box 3343

Bath BA1 2ZH

Tel: 01225 396039

Service Name:	Supported Living Service
Location:	Throughout Bath & North East Somerset
Accommodation Type:	N/A
Capacity:	39 units
Type of Support:	Floating/Visiting Support
Primary Client Group:	People with Learning Difficulties
Age Group:	18+
Household Type:	Single people Couples without children
Support Duration:	Long term (2+ years)
Referral Route:	North East Somerset Locality Team - Connections Day Service, Frome Road, Writhlington, Radstock, BA3 3LL Tel: 01225 395990 Bath Locality Team – Carrswood Centre, Cleeve Green, Twerton, Bath, BA2 1RS Tel: 01225 396070

Learning Difficulties Services

Provider: Keyring Supported Living Networks

Regional Office

Unit 21a, Easton Business Centre

Felix Road, Easton

Bristol BS5 0HE

Tel: 0117 9415355

www.keyring.org

enquiries@keyring.org

Service Name:	Bath Keyring Network
Location:	Based in Bath city centre
Accommodation Type:	N/A
Capacity:	9 units
Type of Support:	Floating/Visiting Support Peer support network Low level support to people based in city centre flats, facilitated by a Community Living Volunteer. Aims to supplement/reduce reliance on traditionally delivered support.
Primary Client Group:	People with Learning Disabilities
Age Group:	All age groups
Household Type:	Single People Couples with/without children
Support Duration:	Long term (2+ years)
Referral Route:	Through B&NES Housing Support Gateway www.housingsupportgatewaybathnes.org.uk

Learning Difficulties Services

Provider: SWALLOW Ltd

Old Engine House
Old Pit Road
Midsomer Norton
Radstock BA3 4BQ
Tel: 01761 414034
Fax: 01761 417444

Service Name:	Redfield Road & The Hawthorns
Location:	Midsomer Norton
Accommodation Type:	Supported Housing in flats
Capacity:	Redfield Road (6 units) The Hawthorns (3 units)
Type of Support:	24 hour cover with Sleep in Staff Warden Support on Site
Primary Client Group:	People with Learning Disabilities
Age Group:	18+
Household Type:	Couples without dependent children Single People
Support Duration:	Long term (2+ years)
Referral Route:	Through self referral or someone acting on the client's behalf, contact SWALLOW

Autistic Spectrum Conditions

Provider: Julian House

55 New King Street

Bath BA1 2BN

Tel: 01225 354 650

Service Name:	Henrietta Street
Location:	Bath
Accommodation Type:	Supported Housing
Capacity:	10 units
Type of Support:	Day time support, overnight on call emergency support
Primary Client Group:	Autistic Spectrum Conditions
Age Group:	18+
Household Type:	Single people
Support Duration:	Short term (less than 2 years)
Referral Route:	Through B&NES Housing Support Gateway www.housingsupportgatewaybathnes.org.uk

Young People's Services

Provider: B&NES Council – Supported Lodgings Scheme

Young Person's Accommodation Officer

PO Box 3343

Bath BA1 2ZH

Tel: 01225 477802

supported_lodgings@bathnes.gov.uk

Service Name:	Supported Lodgings Scheme
Location:	Throughout Bath & North East Somerset
Accommodation Type:	Supported Lodgings in private homes
Capacity:	20 units
Type of Support:	Young Person lives in a private family home as a lodger. Lodging provider gives practical and emotional support and pass on independent living skills. Help finding move-on accommodation. Help with benefits and finances. Help accessing other agencies.
Primary Client Group:	Homeless Young People Young People Leaving Care
Age Group:	16-18
Household Type:	Single people
Support Duration:	Short term (less than 2 years)
Referral Route:	Contact Young Person's Accommodation Officer (see above) for more information. Referrals through the Children, Young People and Families Support Service 01225 396964/963

Young People's Services

Provider: Developing Health & Independence

15/16 Milsom Street
Bath BA1 1DE
Tel:01225 329411

Service Name:	Reach
Location:	Throughout Bath & North East Somerset
Accommodation Type:	Floating Support Service
Capacity:	N/A
Type of Support:	Floating/Visiting Support
Primary Client Group:	Young people in Supported Lodgings who do not have an allocated social worker.
Age Group:	16+
Household Type:	Single People
Support Duration:	Short term (less than 2 years)
Referral Route:	Through B&NES Housing Support Gateway www.housingsupportgatewaybathnes.org.uk

Young People's Services

Provider: Curo

The Maltings

River Place

Lower Bristol Road

Bath BA2 1EP

Tel: 01225 366000

Pathways: 01225 339330

The Foyer: 01225 405004

Service Name: Young People's Services

Cleveland Supported Housing
(7 units)

Pathways
(14 units)

Cleveland Teenage Parents
(2 units)

Bath Foyer
(31 units)

Mediation Service
(8 units)

Young Parents
(6 Units)

Location: Bath and North East Somerset

Accommodation Type: Supported Housing

Capacity: See list above

Type of Support: Alarm / On Call System
Floating/Visiting Support
Day Time Staff on Site with
Emergency Call Out
24 hour cover with Waking Night Staff
(Pathways only)

Young People's Services

Curo (Young People's services) continued...

Primary Client Group:	Young People at Risk / Care Leavers 8 units for young parents
Age Group:	16 – 25 (see above)
Household Type:	Single people and Young Parents
Support Duration:	Short term (less than 2 years)
Referral Route:	Through B&NES Housing Support Gateway www.housingsupportgatewaybathnes.org.uk

Young People's Services

Provider: Off The Record

Open House Centre

Manvers Street

Bath BA1 1JW

Tel: 01225 312481

or 0800 389 5551 (Young people's free helpline)

www.offtherecord-banes.co.uk

Service Name:	Young Parents Project
Location:	Bath, Keynsham, Midsomer Norton
Accommodation Type:	N/A
Capacity:	12 units
Type of Support:	Floating/visiting support Information on housing and benefits Advice and Support with families and relationships Emotional support Support with budgeting and finance
Primary Client Group:	Teenage Parents
Age Group:	16-25
Household Type:	All household types
Support Duration:	Short term (less than 2 years)
Referral Route:	Through a professional who has contact with the client, or self-referral, and through B&NES Housing Support Gateway www.housingsupportgatewaybathnes.org.uk

Homelessness Services

Provider: Julian House

55 New King Street
Bath BA1 2BN
Tel: 01225 354 650

Service Name:	Manvers Street Hostel Tel: 01225 311991
Location:	Bath
Accommodation Type:	Direct Access Hostel
Capacity: dedicated area)	20 Bedspaces (4 women only) 9 bed spaces at Second Tier site.
Type of Support:	Needs Assessments / Support Plans. Help accessing support. Advice and support around housing, benefits and documentation. On site Homeless Health Team.
Primary Client Group:	Rough Sleepers
Age Group:	18+
Household Type:	Single people
Support Duration:	Short term (less than 9 months)
Referral Route:	Open Access/Self-referral

Homelessness Services

Julian House continued...

Service Name:	Barnabas House Tel: 01225 780318
Location:	Bath
Accommodation Type:	Single bedrooms and shared communal facilities
Capacity:	12 single bedrooms
Type of Support:	Needs Assessments/Support Plans. Help accessing other support agencies. 24 hour on-call cover overnight.
Primary Client Group:	Single Homeless with Support Needs. May also have substance misuse or mental health needs.
Age Group:	18+
Household Type:	Single people with low-medium support needs.
Support Duration:	Short term (less than 2 years)
Referral Route:	Through B&NES Housing Support Gateway www.housingsupportgatewaybathnes.org.uk

Homelessness Services

Provider: Developing Health & Independence

15/16 Milsom Street

Bath BA1 1DE

Tel: 01225 329411

Service Name:	Reach
Location:	Bath
Accommodation Type:	Floating Support Service
Capacity:	N/A
Type of Support:	Floating/Visiting Support
Primary Client Group:	Offender or People at risk of offending, People with Drug / Alcohol Problems, Rough Sleeper, Young people at risk, Young people leaving care, Single Homeless with Support Needs
Age Group:	16+
Household Type:	Single People
Support Duration:	Short term (less than 2 years)
Referral Route:	Through B&NES Housing Support Gateway www.housingsupportgatewaybathnes.org.uk

Homelessness Services

Provider: Curo

64-76 Dartmouth Avenue
Oldfield Park
Bath BA2 2AE
Tel: 01225 484916

Service Name:	Dispersed Temporary Accommodation Scheme Hostels: – Dartmouth Avenue
Location:	Bath
Accommodation Type:	Bedsits sharing kitchens and self contained flats
Capacity:	Dispersed temporary accommodation scheme: 11units
Type of Support:	Alarm/On Call System Floating/Visiting Support 24 hour cover with waking night staff
Primary Client Group:	Homeless families, singles and couples with support needs
Age Group:	All age groups
Household Type:	Families, singles and couples
Support Duration:	Short term (less than 2 years)
Referral Route:	B&NES Housing Options and Homelessness Team

Homelessness Services

Provider : Solon South West Housing Association

1 Newfoundland Court
Newfoundland Street
Bristol BS2 9AP
Tel: 0117 924 4071

Service Name:	Rackfield House 01225 339742
Location:	Bath
Accommodation Type:	Temporary Supported Housing.
Capacity:	20 units (including 4 women only units)
Type of Support:	Each client has a keyworker and a support plan. Day Time Staff on Site with emergency callout. Help to access other support agencies
Primary Client Group:	Single Homeless with Support Needs
Age Group:	18+
Household Type:	Single People
Support Duration:	Short term (less than 2 years)
Referral Route:	Through B&NES Housing Support Gateway www.housingsupportgatewaybathnes.org.uk

Homelessness Services

Provider: Stonham (A Division of Home Group Ltd)

21 The Paragon

Bath BA1 5LY

Tel: 01225 464342

www.homegroup.org.uk/stonham

Service Name:	The Paragon
Location:	Bath
Accommodation Type:	Single rooms with support
Capacity:	10 units
Type of Support:	Each client has a keyworker and a support plan. Day Time staff on site.
Primary Client Group:	Single homeless adults with support needs
Age Group:	16+
Household Type:	Single People
Support Duration:	Short term
Referral Route:	Through B&NES Housing Support Gateway www.housingsupportgatewaybathnes.org.uk

Homelessness Services

Stonham continued...

Service Name:	Newbridge Road
Location:	Bath
Accommodation Type:	Supported Housing - self-contained studio and one-bedroom flats
Capacity:	4 units
Type of Support:	Visiting Support
Primary Client Group:	Single homeless women with Support Needs
Age Group:	18+
Household Type:	Single Women
Support Duration:	Short term (less than 2 years)
Referral Route:	Through B&NES Housing Support Gateway www.housingsupportgatewaybathnes.org.uk

Domestic Violence Services

Provider: Julian House

55 New King Street

Bath BA1 2BN

Tel: 01225 354 650

Service Name:	LIBRA Project 01225 354660
Location:	Bath
Accommodation Type:	Women's Refuge
Capacity:	2 units
Type of Support:	Accommodation-based with visiting support
Primary Client Group:	Single Women and Women with Families fleeing domestic violence, including women with substance abuse issues and low to medium mental health issues
Age Group:	18+
Household Type:	Single women, women with children or pets.
Support Duration:	Short term (less than 2 years)
Referral Route:	Referrals can come from anywhere in the UK. Referrals are taken from a range of agencies including Social Services, mental health teams, Police etc. Self referrals are also taken.

Domestic Violence Services

Provider: Next Link Domestic Abuse Services

5 Queen Square

Bristol BS1 4JQ

Tel: 0117 925 0680

Email: nextlink@mlha.freeseerve.co.uk

Website: www.nextlinkhousing.co.uk

Service Name:	Next Link Domestic Abuse Service
Location:	Bath
Accommodation Type:	Women's Refuge
Capacity:	8 units
Type of Support:	Accommodation-based support Day Time Staff on Site with Emergency Call Out Advice and Advocacy Help to access other support agencies Help finding other accommodation Emotional support and advice
Primary Client Group:	Women at Risk of Domestic Violence
Age Group:	All age groups
Household Type:	Single Women Women with children
Support Duration:	Short term (less than 2 years)
Referral Route:	Tel: 0117 925 0680 or email nextlink@mlha.freeseerve.co.uk

Domestic Violence Services

Next Link Domestic Abuse Services continued...

Service Name:	Next Link Floating Support Service
Location:	Throughout Bath & North East Somerset
Accommodation Type:	N/A
Capacity:	12 units
Type of Support:	Floating/visiting support service Tenancy Sustainment and help with setting up tenancies and moving on Advice and Advocacy Help to access other support agencies Key-workers carry out needs & risk assessments and develop action plan with client Help maintaining safety and security.
Primary Client Group:	Women at Risk of Domestic Violence
Age Group:	All age groups
Household Type:	Single Women Women with children
Support Duration:	Short term (less than 2 years)
Referral Route:	Tel: 0117 925 0680 or email nextlink@mlha.freeserve.co.uk

Services for offenders, and those at risk of offending

Provider: Developing Health & Independence

15/16 Milsom Street

Bath BA1 1DE

Tel: 01225 329411

Service Name:	Barton Buildings Burlington Street
Location:	Bath
Accommodation Type:	Supported Housing (Dry house)
Capacity:	Barton Buildings - 6 units Burlington Street – 9 units
Type of Support:	Accommodation based - day time staff with emergency call out Advice and Advocacy Help to access other support agencies Developing independent living skills Help finding move-on accommodation Emotional support and advice
Primary Client Group:	Offenders or People at Risk of Offending (Service Users will have a history of alcohol or substance misuse and have to be abstinent to use this service)
Age Group:	16+
Household Type:	Single People
Support Duration:	Short term (less than 2 years)
Referral Route:	Through B&NES Housing Support Gateway www.housingsupportgatewaybathnes.org.uk

Services for offenders, and those at risk of offending

Developing Health & Independence continued...

Service Name:	Reach
Location:	Bath
Accommodation Type:	Floating Support Service
Capacity:	N/A
Type of Support:	Floating/Visiting Support
Primary Client Group:	Offender or People at risk of offending, People with Drug / Alcohol Problems, Rough Sleeper, Young people at risk, Young people leaving care, Single Homeless with Support Needs
Age Group:	16+
Household Type:	Single People
Support Duration:	Short term (less than 2 years)
Referral Route:	Through B&NES Housing Support Gateway www.housingsupportgatewaybathnes.org.uk

Services for offenders, and those at risk of offending

Provider: Julian House

55 New King Street

Bath BA1 2BN

Tel: 01225 354 650

Service Name:	Peter House
Location:	Bath
Accommodation Type:	Single rooms
Type of Support:	Accommodation based with support
Primary Client Group:	Offenders or people at risk of offending
Age Group:	18+
Household Type:	Single People
Support Duration:	Short term (less than 2 years)
Referral Route:	Through B&NES Housing Support Gateway www.housingsupportgatewaybathnes.org.uk

Physical & Sensory Disability Services

Provider: Freeways

Leigh Court Centre
Pill Road
Abbots Leigh
Bristol
BS8 3RA

Tel:01275 37151
www.freewaystrust.co.uk

Service Name: Freeways Floating Support B&NES

Location: Bath & North East Somerset

Accommodation Type: Floating Support

Capacity: 39 units

Type of Support: Floating/Visiting Support Service

Primary Client Group: People with Learning Disabilities & Physical Sensory Impairment

Age Group: 16+

Household Type: Families, singles and couples

Support Duration: Short term (less than 2 years)

Referral Route: Through B&NES Housing Support Gateway
www.housingsupportgatewaybathnes.org.uk

Drug & Alcohol Services

Provider: Developing Health & Independence

15/16 Milsom Street

Bath BA1 1DE

Tel: 01225 329411

Service Name:	Barton Buildings Burlington Street
Location:	Bath
Accommodation Type:	Supported Housing (Dry house)
Capacity:	Barton Buildings - 6 units Burlington Street – 10 units
Type of Support:	Accommodation based - day time Staff with emergency call out Advice and Advocacy Help to access other support agencies Developing independent living skills Help finding move-on accommodation Emotional support and advice
Primary Client Group:	Offenders or People at Risk of Offending (Service Users will have a history of alcohol or substance misuse and have to be abstinent to use this service)
Age Group:	16+
Household Type:	Single People
Support Duration:	Short term (less than 2 years)
Referral Route:	Through B&NES Housing Support Gateway www.housingsupportgatewaybathnes.org.uk