

Parking Services Annual Report 2022/2023...

This Annual Report has been produced to ensure that we continue to provide the same information in a consistent and transparent way whilst ensuring our obligations to publish the Parking Account are met.

Further information about the services we provide are available at
www.bathnes.gov.uk/services/parking-and-travel

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1. Introduction

This report sets out our annual accounts for the year to provide transparent information about income from parking charges and the enforcement of civil parking on- street and off-street (car parks).

We strive to provide services that help improve public safety, reduce congestion and keep the road network moving. We aim to improve air quality through a major shift to sustainable transport, walking and cycling and incentives to reduce the use of more polluting vehicles, aligning with the vision and outcomes from our Journey to Net Zero Transport Strategy, to promote sustainable transport and reducing CO2 emissions and the intrusion of vehicles, particularly more polluting vehicles, into our historic urban centres.

With the above aims in mind, January 2022 saw the introduction of emission based resident parking permits in Bath linking the cost of resident permits to a vehicle's emissions for the first time. Charges are based on a vehicle's carbon dioxide (CO2) emissions, in line with the DVLA Vehicle Excise Duty (VED) classifications. Where no VED emissions rating is available, including all vehicles registered before 2001, the charge is based on engine capacity.

We are developing proposals to introduce emission-based car park charges for Bath car parks which will be consulted upon in 2023 with views taken into consideration before any outcomes are decided. Further information on emission-based charges can be viewed at <https://www.bathnes.gov.uk/emission-based-car-parking-charges>.

2. Annual Accounts

Bath & North East Somerset Council parking accounts as required by S.55 of the Road Traffic Act 1984 (RTA 1984) (as amended) are below.

Any surplus raised from on street parking charges including on street parking permits, (noting that the cost of administering resident parking schemes is reflected in the cost of permits to enable all schemes to operate on a cost neutral basis) must be used for a purpose specified in section 55(4) of the RTRA 1984 and will be allocated to support the development of sustainable transport schemes. Car park income is not restricted in this way.

Paragraphs 2.1 through to 2.4 below show the income and expenditure across different parking and enforcement activities.

2.1. On Street Activities

All figures are Net of VAT and in £k	2018/19	2019/20	2020/21	2021/22	2022/23
Income					
Pay & Display	1,190	1,393	1,213	1,030	1,273
Residents & Visitors					
Permits	568	818	678	722	833
Other Permits (see note 1)	363	479	250	383	351
Other non-PCN Income	373	578	346	280	484
PCN income	817	884	564	607	703
Total income	3,310	4,152	3,052	3,022	3,644
Expenditure					
Employees	929	1,057	850	603	638
Premises	-	-	-	-	180
Fleet	-	-	-	-	4
Equipment & Maintenance	-	-	-	-	47
Other	412	350	222	450	276
Total Expenditure	1,341	1,407	1,072	1,052	1,145
Surplus/(Deficit)	1,969	2,744	1,980	1,970	2,499

2.2. Off Street Activities

All figures are Net of VAT and in £k	2018/19	2019/20	2020/21	2021/22	2022/23
Income					
Pay & Display	6,014	6,181	5,396	6,246	6,736
Permits	811	670	456	454	661
Other non-PCN Income	15	13	128	129	79
PCN income	291	332	317	259	322
Total income	7,132	7,196	6,297	7,088	7,798
Expenditure					
Employees	517	615	475	432	439
Premises					1,409
Fleet					2
Equipment & Maintenance					19
Other	1,552	3,390	1,249	1,376	228
Total Expenditure	2,069	4,004	1,724	1,808	2,096
Surplus/(Deficit)	5,062	3,192	4,574	5,281	5,702

2.3. Bus Lane Enforcement

All figures are Net of VAT and in £k	2018/19	2019/20	2020/21	2021/22	2022/23
Income					
PCN income	850	873	795	1,058	754
Total income	850	873	795	1,058	754
Expenditure					
Employees	302	231	271	53	67
Other	108	160	171	280	175
Total Expenditure	410	391	443	333	242
Surplus/(Deficit)	440	483	352	724	512

2.4. Total Income/Expenditure

All figures are Net of VAT and in £k	2018/19	2019/20	2020/21	2021/22	2022/23
TOTAL - Income	11,292	12,222	10,144	11,168	12,196
TOTAL - Expenditure	3,823	5,803	3,239	3,193	3,483
Surplus/(Deficit)	7,470	6,419	6,905	7,975	8,713

2.5. Income from paid for parking

Most of the income received from parking activities is raised from motorists paying to park at authorised locations. The following summary shows the total income (excluding VAT) received from each location.

Location	Area	Total income (excl. VAT and in £k)
Charlotte Street	Bath - Car park	£2,721
Avon Street	Bath - Car park	£1,519
On street parking	Bath - All roads	£1,273
Manvers Street	Bath - Car park	£789
Kingsmead Square	Bath - Car park	£468
Sports & Leisure Centre	Bath - Car park	£313
Green Park Road	Bath - Car park	£304
Broad Street	Bath - Car park	£184
Cattle Market	Bath - Car park	£161
Ashton Way	Keynsham - Car park	£106
Civic Centre	Keynsham - Car park	£47
Bath Hill East	Keynsham - Car park	£43
Claverton Street	Bath - Car park	£30
Station Road	Keynsham - Car park	£17
The Labbotts South	Keynsham - Car park	£14
Fox & Hounds	Keynsham - Car park	£9
Ashton Way East	Keynsham - Car park	£8
Total - Bath car parks		£6,489
Total - Bath on street parking		£1,273
Total - Keynsham car parks		£243
TOTAL Paid for parking income		£8,005

3. Car Park Space Count

The number of spaces at each off street (car park) location are shown below.

Location	Name	Type of Parking	Total Spaces	Disabled Bays (incl. in total)
Bath	Charlotte Street	Long Stay Pay and Display	1056	24
Bath	Avon Street	Long & Short Stay Pay and Display	299	11
Bath	Manvers Street	Long Stay Pay and Display	148	6
Bath	Kingsmead Square	Short Stay Pay and Display	91	4
Bath	Green Park Road Car Park	Short Stay Pay and Display	109	5
Bath	Broad Street	Short Stay Pay and Display	48	4
Bath	Cattle Market	Short Stay Pay and Display	40	0
Bath	Claverton Street	Short Stay Pay and Display	11	1
Bath	Bath Sports & Leisure Centre	Short Stay Pay and Display	128	6
Bath	Guildhall (Sat Only)	Short Stay Pay and Display	17	1
Bath	Lansdown Park & Ride	Long Stay - Park and Ride, Free with bus use	860	25
Bath	Odd Down Park & Ride	Long Stay - Park and Ride, Free with bus use	1180	32
Bath	Newbridge Park & Ride	Long Stay - Park and Ride, Free with bus use	698	16
Bath	Odd Down Coach Park	Long Stay Pay and Display Coach Parking	29	0
Bath	Caledonian Road	Short Stay Free Parking	17	0
Bath	Church Road	Short Stay Free Parking	9	0
Bath	Dafford Street	Short Stay Free Parking	11	0
Bath	Dorset Street	Short Stay Free Parking	8	0
Bath	Larkhall Square	Short Stay Free Parking	18	2
Bath	South View Road/Denmark Road	Short Stay Free Parking	20	0
Bath	Weymouth Street	Short Stay Free Parking	11	1
Bath	Bedford Street	Long Stay Permit holders only	12	0
Bath	James Street West	Long Stay Permit holders only	11	0
Bath	London Street	Long Stay Permit holders only	26	0
Bath	Brougham Hayes	Long Stay Permit holders only	16	0
Keynsham	The Labbotts North	Short Stay Free Parking	28	4
Keynsham	The Labbotts South	Long & Short Stay Pay and Display	35	1
Keynsham	Bath Hill East	Long & Short Stay Pay and Display	158	2
Keynsham	Station Road	Long & Short Stay Pay and Display	36	2
Keynsham	Fox & Hounds	Long & Short Stay Pay and Display	25	2
Keynsham	Ashton Way	Short Stay Pay and Display	231	10
Keynsham	Ashton Way East	Short Stay Pay and Display	39	3
Keynsham	Civic Centre	Short Stay Pay and Display	119	9
Midsomer Norton	South Road/Excelsior Terrace	Long Stay Free Parking	253	6
Midsomer Norton	Pows Orchard	Long Stay Free Parking	9	0
Midsomer Norton	The Hollies	Long Stay Authorised Users Only	75	2
Radstock	Waterloo Road	Short Stay Free Parking	32	2
Radstock	Church Street	Short Stay Free Parking	89	5
Saltford	Wedmore Road	Long Stay Free Parking	28	2

Location	Name	Type of Parking	Total Spaces	Disabled Bays (incl. in total)
Saltford	The Shallows	Short Stay Seasonal Pay and Display	12	2
Chew Magna	The Pelican (Bear & Swan)	Long Stay Free Parking	32	1
Paulton	High Street	Long Stay Free Parking	55	2
Timsbury	High Street	Long Stay Free Parking	11	1
Peasedown St John	Greenlands	Long Stay Free Parking	24	2
Wellow	Station Road	Long Stay Free Parking	45	0

Note: The Multi Storey part of Avon Street Car Park closed in Autumn 2022, leading to a reduction in spaces. A new car park is planned as part of the council's flagship Bath Quays project. See more information at <https://www.bathnes.gov.uk/bath-quays-project-background>

4. Residents Parking – Parking Demand and Pressure

We provide resident parking schemes which enable residents and some businesses (subject to criteria and location) to purchase on street parking permits. Whilst a space is not guaranteed, having a permit as a member of the scheme enables residents to access parking near to their home or for local businesses, their business premise and helps prevent commuter parking and the inconvenience this causes.

Information about parking permits and the type of permits available can be found on our website at <https://www.bathnes.gov.uk/parking-permits>.

On street kerb space is very limited in Bath. Section 5.1 shows the level of pressure for parking compared to the estimated available spaces for each zone as of 31st March 2023.

The 'Parking Demand and Pressure' column shows the current pressure for parking in a zone given the number of permits purchased compared to the estimated number of spaces in a zone.

The 'Potential demand' column shows the potential demand for the estimated number of spaces in a zone in the event all those that are eligible purchase a 1st permit and 50% purchase a 2nd permit (where available).

More information on eligibility for permits, including how we allocate permits to residential properties within controlled zones, is available on our website at <https://www.bathnes.gov.uk/apply-residents-parking-permit>.

4.1. Permit issue and demand on permit parking spaces within residential parking schemes – 31st March 2023

Zone	Total Spaces (Est - based on 5m kerb per space)	Residents Permits	2 nd Residents Permits	% Permit Holders with 2nd Permit	Business Permits	Total	Parking Demand and Pressure (Permits issued / Spaces available)	Residential Properties	Commercial Properties	Total	% Res Properties with at least 1 Permit	% Properties with a 2nd Permit	Potential demand - (Nb 2nd permit take up assumed at 50%, this doesn't account for visitor permits, business permit demand or ineligible properties)
Central Zone	989	1390	0	0.00%	0	1390	140.55%	3549	1912	5210	39.17%	0.00%	358.85%
Zone 1	568	656	137	20.88%	22	815	143.49%	2088	183	2013	31.42%	6.56%	551.41%
Zone 2	470	275	66	24.00%	0	341	72.55%	563	50	593	48.85%	11.72%	179.68%
Zone 3	564	279	61	21.86%	4	344	60.99%	605	62	665	46.12%	10.08%	160.90%
Zone 4	234	144	34	23.61%	0	178	76.07%	320	13	336	45.00%	10.63%	205.13%
Zone 5	584	299	62	20.74%	1	362	61.99%	928	72	795	32.22%	6.68%	238.36%
Zone 6	338	283	54	19.08%	13	350	103.55%	1051	97	825	26.93%	5.14%	466.42%
Zone 7	695	536	134	25.00%	7	677	97.41%	1061	39	1005	50.52%	12.63%	228.99%
Zone 8	278	100	29	29.00%	3	132	47.48%	139	10	155	71.94%	20.86%	75.00%
Zone 9	386	69	29	42.03%	0	98	25.39%	266	5	237	25.94%	10.90%	103.37%
Zone 10	699	199	52	26.13%	1	252	36.05%	409	10	414	48.66%	12.71%	87.77%
Zone 11	388	195	52	26.67%	0	247	63.66%	280	2	247	69.64%	18.57%	108.25%
Zone 12	150	93	21	22.58%	4	118	78.67%	142	11	145	65.49%	14.79%	142.00%
Zone 14	211	20	2	10.00%	0	22	10.43%	76	1	75	26.32%	2.63%	54.03%
Zone 15	279	300	61	20.33%	0	361	129.39%	752	24	530	39.89%	8.11%	404.30%
Zone 16	110	115	18	15.65%	0	133	120.91%	278	19	273	41.37%	6.47%	379.09%
Zone 17	29	5	0	0.00%	0	5	17.24%	28	0	34	17.86%	0.00%	144.83%
Zone 18	941	541	177	32.72%	8	726	77.15%	863	25	960	62.69%	20.51%	137.57%
Zone 19	53	2	0	0.00%	0	2	3.77%	120	0	122	1.67%	0.00%	339.62%
Zone 20	17	8	5	62.50%	0	13	76.47%	20	0	18	40.00%	25.00%	176.47%
Zone 21	88	74	14	18.92%	0	88	100.00%	222	4	253	33.33%	6.31%	378.41%
Zone 22	177	68	18	26.47%	0	86	48.59%	114	3	123	59.65%	15.79%	96.61%
Zone 23	218	32	8	25.00%	0	40	18.35%	98	0	96	32.65%	8.16%	67.43%
Zone 24	135	80	21	26.25%	12	113	83.70%	136	38	191	58.82%	15.44%	151.11%
Zone 25	64	69	20	28.99%	0	89	139.06%	95	0	97	72.63%	21.05%	222.66%
Zone 26	151	110	17	15.45%	0	127	84.11%	256	7	264	42.97%	6.64%	254.30%
Zone A (Bathwick)	115	16	4	25.00%	0	20	17.39%	145	0	81	11.03%	2.76%	189.13%
Zone A (Sion Hill)	32	9	3	33.33%	0	12	37.50%	25	0	81	36.00%	12.00%	117.19%
Zone B	121	42	7	16.67%	0	49	40.50%	155	2	141	27.10%	4.52%	192.15%
Zone C	80	46	10	21.74%	0	56	70.00%	112	9	121	41.07%	8.93%	210.00%
Average				23.47%			69.41%				41.56%	10.54%	214.03%

Figure 1 - permit issue and pressure on allocated kerb space across each residents parking zone

5. Enforcement and Penalty Charge Notice issue

We enforce parking restrictions to promote compliance with the restrictions in place as set out in legally approved Traffic Regulation Orders.

This is important for pedestrian safety, to reduce congestion and to meet our Network Management duty to keep the road network moving, supporting active travel and more sustainable modes of transport. Parking restrictions also help manage the limited kerb space available space for parking, given the limitations of our road network, especially in Bath as a historic Georgian city and UNESCO World Heritage site.

We take a fair and proportionate approach to parking enforcement. We engage with motorists to provide education and issue Penalty Charge Notices (PCN's) as part of our overall approach to promote compliance with restrictions and provide effective enforcement.

Whilst enforcement action through the issue of PCN's may generate income to the council, our aim is to ensure compliance with restrictions rather than raising revenue.

The level of the Penalty Charge is set by national legislation and not by the Council. The amount of a Penalty Charge for contraventions on-street or off-street (Council managed car parks) will vary between £50 (lower level) and £70 (higher level) depending on the contravention reason and it's considered severity. The Penalty Charge for contravening a bus lane, or bus gate, is set at £70 (higher level).

The table below shows the number of PCNs issued by charge level in 2022-23.

	Number of PCNs issued	% of PCNs	Number issued at the Higher Level	% of issued Higher Level PCNs	Number issued at the Lower Level	% of issued Lower Level PCNs
Off-Street	13,155	23.0%	221	1.7%	12,934	98.3%
On-Street	21,045	36.7%	11,698	55.6%	9,347	44.4%
Bus Lane	23,102	40.3%	23,102	100%	0	0%
Total	57,302	100.0%	35,021	61.1%	22,281	38.9%

The graph below shows the number of PCN's issued for the last 5 years. The significant reduction in 20/21 was principally due to the Covid 19 pandemic and associated lockdowns.

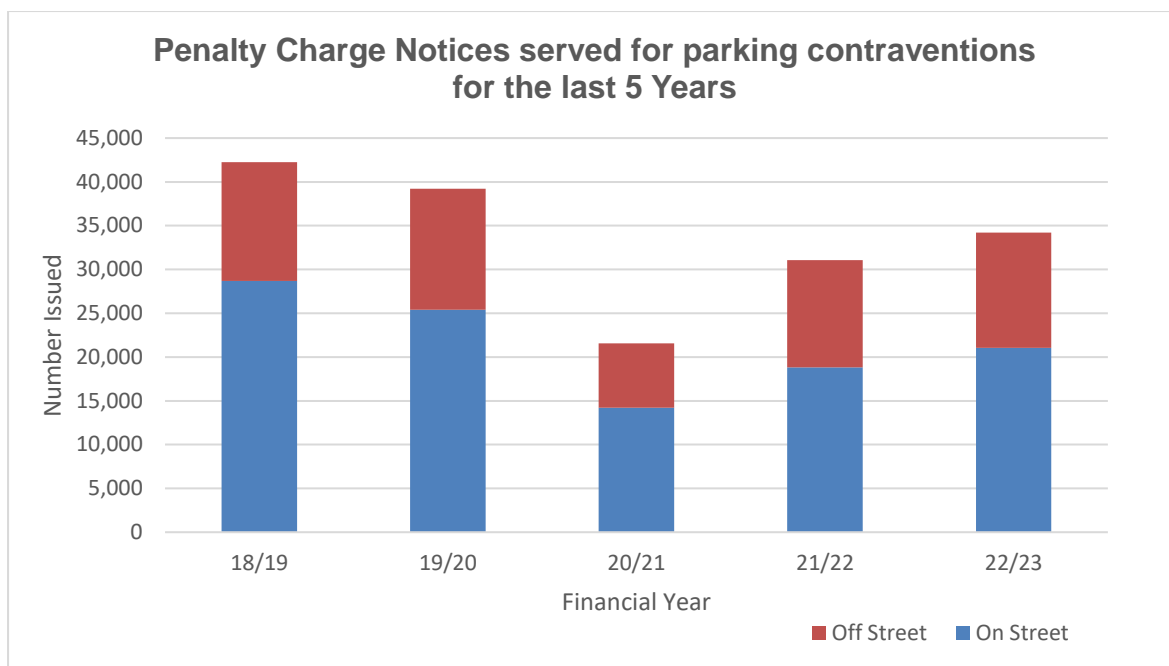


Figure 2 - Chart showing the total number of Penalty Charge Notices served across the last 5 years by on and off street locations

The table below shows the top 10 on-street locations where the highest number of PCN's were issued in 2022/23 and are central locations in Bath.

Street	Location	Number of PCNs Issued	% of Total On Street PCNs
Laura Place	Bath	960	5%
Walcot Street	Bath	684	3%
High Street	Bath	494	2%
Broad Street	Bath	454	2%
Bennett Street	Bath	389	2%
Paragon	Bath	378	2%
Milsom Street	Bath	369	2%
Alfred Street	Bath	366	2%
Henry Street	Bath	352	2%
Lansdown Road	Bath	349	2%
Top 10 Total		4795	23%

The graph & table below shows the number of PCN's issued at each Bus Lane in 2022/23.

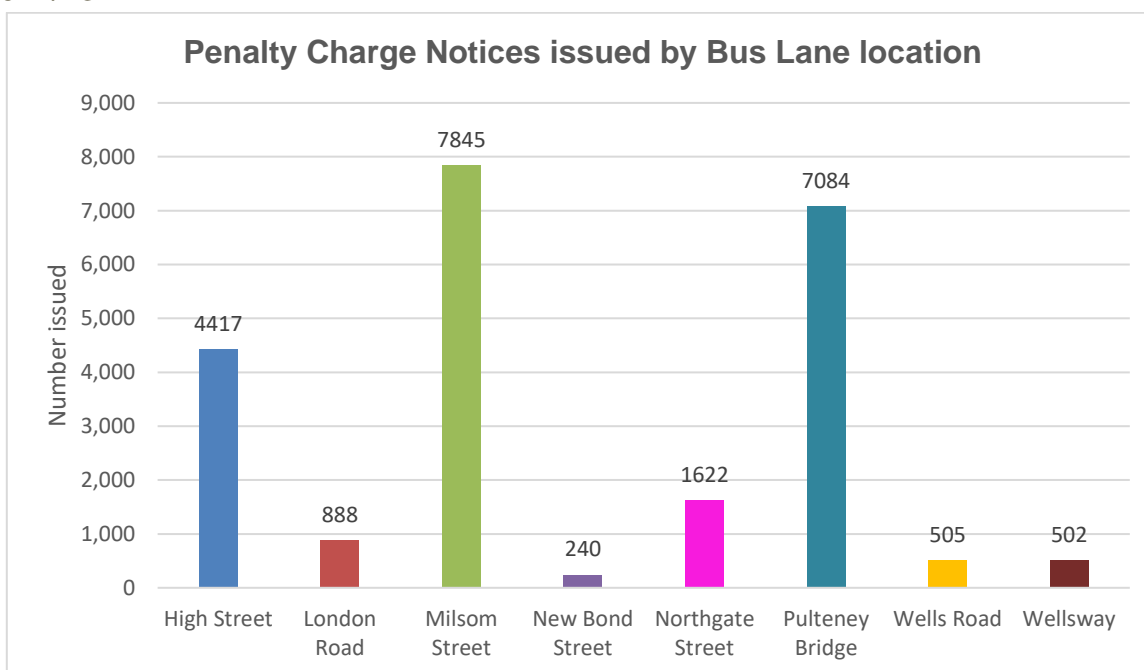


Figure 3 - Chart showing the total number of Penalty Charge Notices served for bus lane contraventions in the last year by each bus lane location

5.1. Issue by Contravention Code – On Street

Code	Description	PCNs	% issued On Street	% issued all PCNs	Charge Level
1	Parked in a restricted street during prescribed hours	6,039	28.7%	10.5%	Higher
2	Parked or loading/unloading in a restricted street where waiting and loading/unloading restrictions are in force	810	3.8%	1.4%	Higher
4	Parked in a meter bay when penalty time is indicated	1	0.0%	0.0%	Lower
5	Parked after the expiry of paid for time	197	0.9%	0.3%	Lower
6	Parked without clearly displaying a valid pay & display ticket or voucher	1,095	5.2%	1.9%	Lower
7	Parked with payment made to extend the stay beyond initial time	1	0.0%	0.0%	Lower

Code	Description	PCNs	% issued On Street	% issued all PCNs	Charge Level
12	Parked in a residents' or shared use parking place or zone without a valid virtual permit or clearly displaying a valid physical permit or voucher or pay and display ticket issued for that place where required, or without payment of the parking charge	7,959	37.8%	13.9%	Higher
14	Parked in an electric vehicles' charging place during restricted hours without charging	2	0.0%	0.0%	Higher
16	Parked in a permit space or zone without a valid virtual permit or clearly displaying a valid physical permit where required	36	0.2%	0.1%	Higher
18	Using a vehicle in a parking place in connection with the sale or offering or exposing for sale of goods when prohibited	1	0.0%	0.0%	Higher
19	Parked in a residents' or shared use parking place or zone with an invalid virtual permit or displaying an invalid physical permit or voucher or pay & display ticket, or after the expiry of paid for time	5	0.0%	0.0%	Lower
20	Parked in a part of a parking place marked by a yellow line where waiting is prohibited	10	0.0%	0.0%	Higher
21	Parked wholly or partly in a suspended bay or space	355	1.7%	0.6%	Higher
22	Re-parked in the same parking place or zone within one hour after leaving	12	0.1%	0.0%	Lower
23	Parked in a parking place or area not designated for that class of vehicle	534	2.5%	0.9%	Higher
24	Not parked correctly within the markings of the bay or space	22	0.1%	0.0%	Lower
25	Parked in a loading place or bay during restricted hours without loading	1,066	5.1%	1.9%	Higher
26	Parked in a special enforcement area more than 50 centimetres from the edge of the carriageway and not within a designated parking place	11	0.1%	0.0%	Higher

Code	Description	PCNs	% issued On Street	% issued all PCNs	Charge Level
27	Parked in a special enforcement area adjacent to a footway, cycle track or verge lowered to meet the level of the carriageway	36	0.2%	0.1%	Higher
30	Parked for longer than permitted	1,659	7.9%	2.9%	Lower
40	Parked in a designated disabled person's parking place without displaying a valid disabled person's badge in the prescribed manner	688	3.3%	1.2%	Higher
41	Stopped in a parking place designated for diplomatic vehicles	1	0.0%	0.0%	Higher
42	Parked in a parking place designated for police vehicles	87	0.4%	0.2%	Higher
45	Stopped on a taxi rank	154	0.7%	0.3%	Higher
46	Stopped where prohibited (on a red route or clearway)	22	0.1%	0.0%	Higher
47	Stopped on a restricted bus stop or stand	101	0.5%	0.2%	Higher
48	Stopped in a restricted area outside a school, a hospital or a fire, police or ambulance station when prohibited	10	0.0%	0.0%	Higher
49	Parked wholly or partly on a cycle track or lane	14	0.1%	0.0%	Higher
57	Parked in contravention of a bus ban	8	0.0%	0.0%	Higher
62	Parked with one or more wheels on or over a footpath or any part of a road other than a carriageway	1	0.0%	0.0%	Higher
99	Stopped on a pedestrian crossing or crossing area marked by zigzags	108	0.5%	0.2%	Higher
Total	On Street	21,045	100%	36.7%	

5.2. Issue by Contravention Code – Off Street

Code	Description	PCNs	% issued Off Street	% issued all PCNs	Charge Level
70	Parked in a loading place or bay during restricted hours without loading	1	0.0%	0.0%	Higher
71	Parked in an electric vehicles' charging place during restricted hours without charging	23	0.2%	0.0%	Lower
80	Parked for longer than permitted	70	0.5%	0.1%	Lower

Code	Description	PCNs	% issued Off Street	% issued all PCNs	Charge Level
81	Parked in a restricted area in a car park	75	0.6%	0.1%	Higher
82	Parked after the expiry of paid for time	577	4.4%	1.0%	Lower
83	Parked in a car park without clearly displaying a valid pay & display ticket or voucher or parking clock	11,843	90.0%	20.7%	Lower
84	Parked with payment made to extend the stay beyond initial time	1	0.0%	0.0%	Lower
85	Parked without a valid virtual permit or clearly displaying a valid physical permit where required	127	1.0%	0.2%	Higher
86	Not parked correctly within the markings of a bay or space	237	1.8%	0.4%	Lower
87	Parked in a designated disabled person's parking place without displaying a valid disabled person's badge in the prescribed manner	160	1.2%	0.3%	Higher
89	Vehicle parked exceeds maximum weight or height or length permitted	1	0.0%	0.0%	Higher
90	Re-parked in the same car park within one hour after leaving	1	0.0%	0.0%	Lower
91	Parked in a car park or area not designated for that class of vehicle	39	0.3%	0.1%	Higher
Total Off Street		13,155	100%	23.0%	

5.3. Issue by Contravention Code – Bus Lane/Gates

Code	Description	PCNs	% issued all PCNs
34	Being in a bus lane	23,102	40.3%

6. The Penalty Charge Notice (PCN) Process

We undertake the administration and enforcement of Civil Enforcement in accordance with the following legislation and guidance:

- **Traffic Management Act 2004**
(<https://www.legislation.gov.uk/ukpga/2004/18/contents>)
- **The Civil Enforcement of Road Traffic Contraventions (Approved Devices, Charging Guidelines and General Provisions) (England) Regulations 2022**
(<https://www.legislation.gov.uk/uksi/2022/71/contents/made>)
- **The Civil Enforcement of Road Traffic Contraventions (Representations and Appeals) (England) Regulations 2022**
(<https://www.legislation.gov.uk/uksi/2022/576/contents/made>)
- **Statutory guidance for local authorities in England on civil enforcement of parking contraventions**
(<https://www.gov.uk/government/publications/civil-enforcement-of-parking-contraventions/guidance-for-local-authorities-on-enforcing-parking-restrictions>)

Legislation sets out the statutory process for how PCN's are administered and enforced when issued. We will consider challenges and representations sent to us including any mitigating circumstances on a case by case basis in accordance with the statutory process and the council's Enforcement and Cancellation policy at <https://www.bathnes.gov.uk/document-and-policy-library/parking-enforcement-policies>

Further information on the process for motorists that have received a PCN is published online by Parking and Traffic Regulations Outside London (PATROL) Adjudication Joint Committee at <https://www.patrol-uk.info/i-have-received-a-pcn/>. PATROL provide resources to support independent adjudicators and their staff, who together comprise the Traffic Penalty Tribunal (TPT).

6.1. PCNs issued within Bath & North East Somerset Council Penalty Charge Notice (PCNs) Process

The following charts show a breakdown of the notices served and incoming correspondence (appeals) received as the PCN process progresses. The figures shown represent actions during the 2022/23 period and due to the timelines required within the PCN process, a notice may be issued in one year and appealed/cancelled/progress to the next stage in another and therefore totals will vary.

It should be noted that no PCN is served and placed on a vehicle for a bus lane contravention. The first document is served by post direct to the registered owner/keeper of the vehicle.

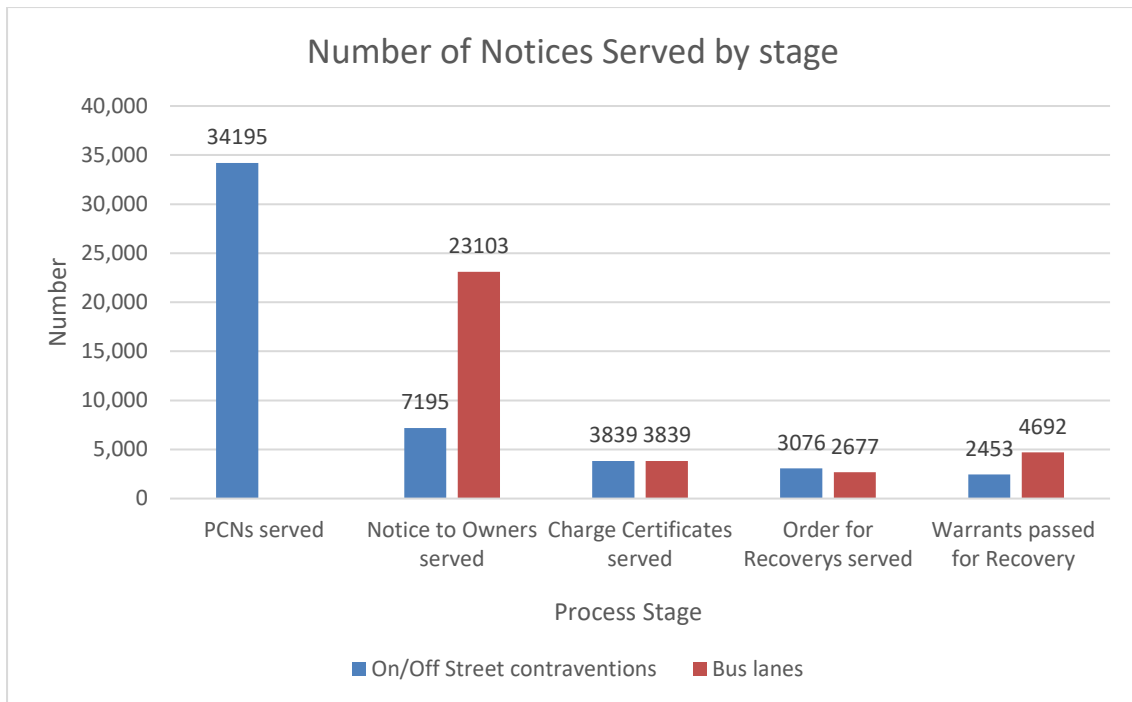


Figure 4 - chart showing the number of notices served across each stage of the PCN process during 2022/23

An informal challenge is an appeal received after a PCN is served to a vehicle on the highway or within a council car park. An appeal made after the issue of a bus lane PCN or Notice to Owner for on/off street contraventions, both served by post, is known as a Representation.

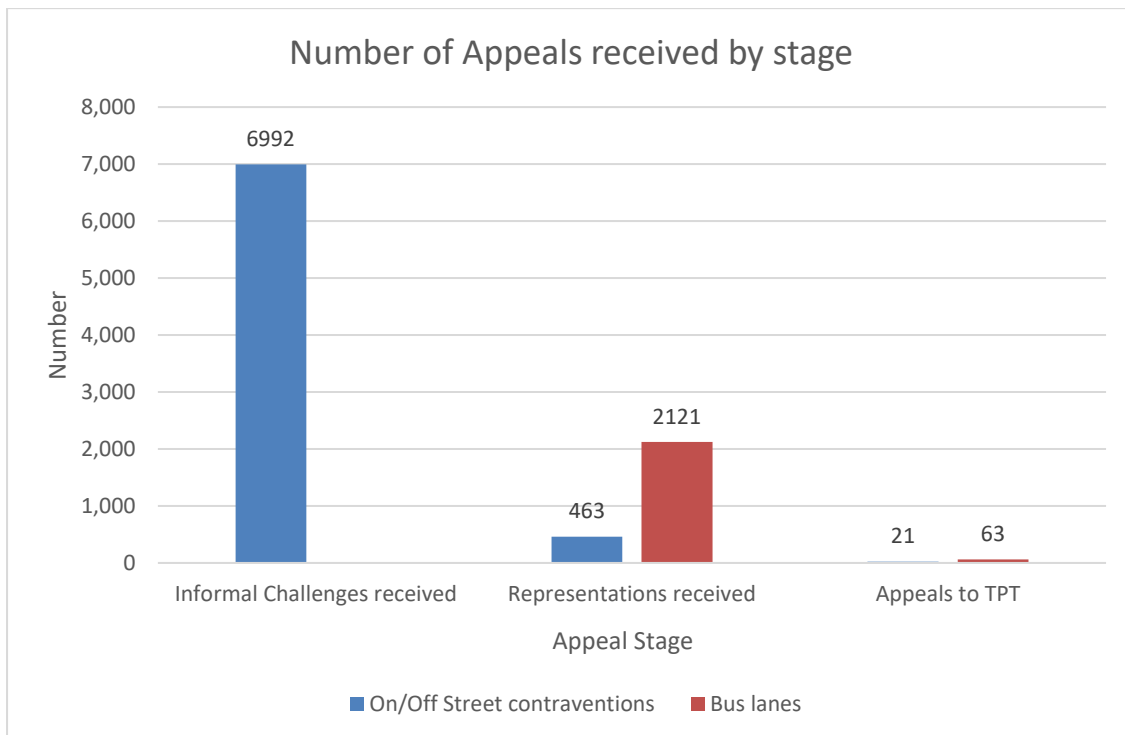


Figure 5 - chart showing the number of appeals that have been received following the issue of a notice

The outcomes of appeals are shown in figure 6 below. The results demonstrate the council's compliance with the Secretary of State's requirement not to fetter its discretion with two thirds of appeals on average resulting in a successful outcome.

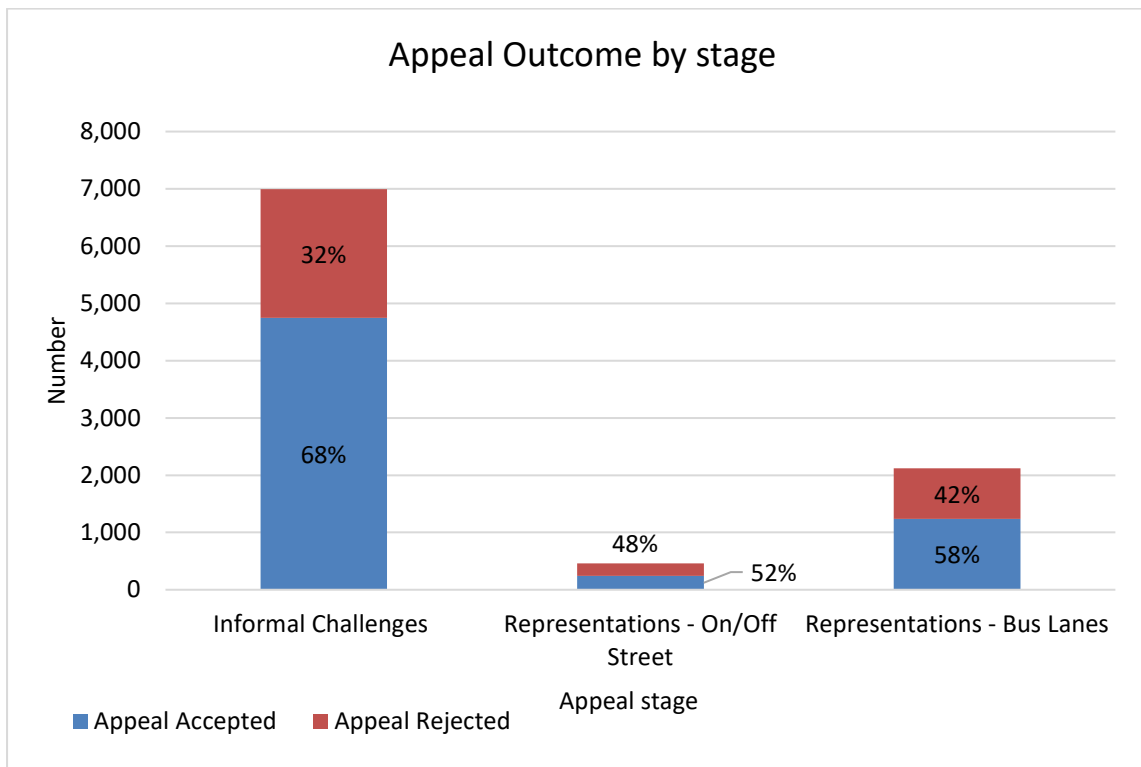


Figure 6 - chart showing the outcome of appeals considered by the council at each stage of the PCN appeal process, excluding cases appeal to the TPT

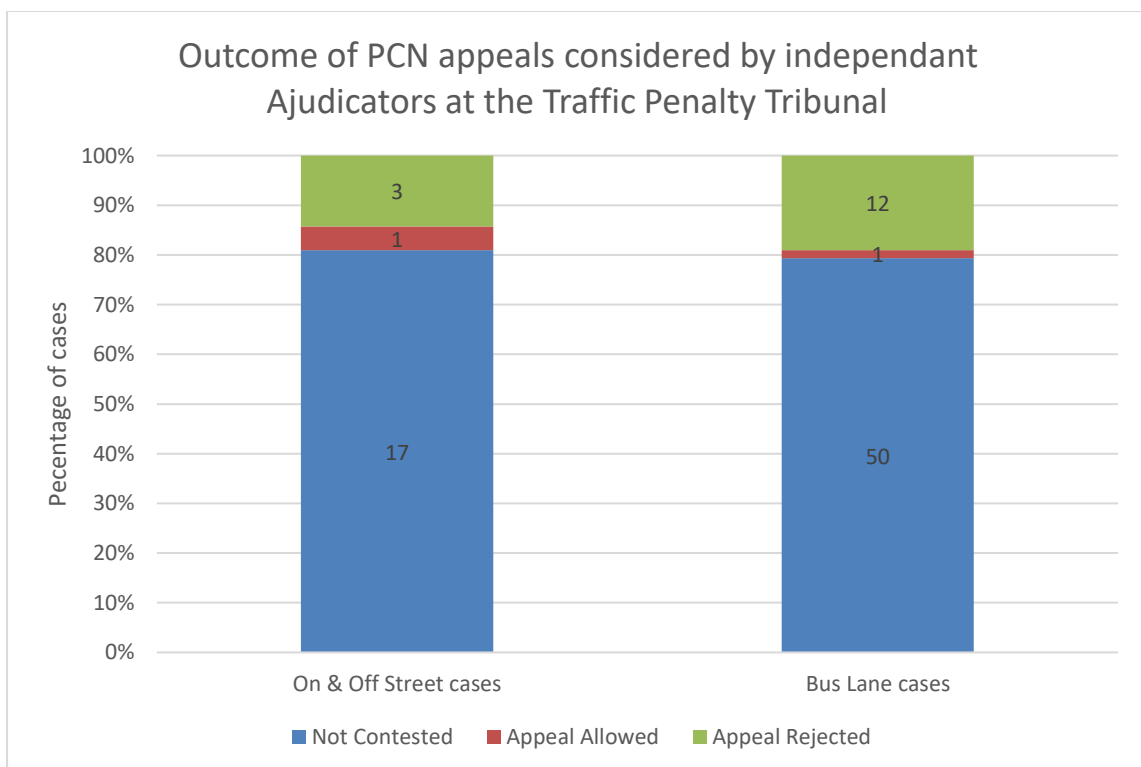


Figure 7 - Chart showing the outcome of appeals submitted by motorists to the independent Adjudicator at the Traffic Penalty Tribunal

The high number of appeals registered with the TPT and not contested by the council show that:

- 73% related to new evidence that was not previously provided to the council, for example, private hire vehicle holders providing evidence of their exemption in the form of private hire licences; or where a motorist provides evidence vehicle had been sold,
- 12% related to use of discretion upon further independent review of the mitigating circumstances,
- 15% were cancelled due to an administrative error.

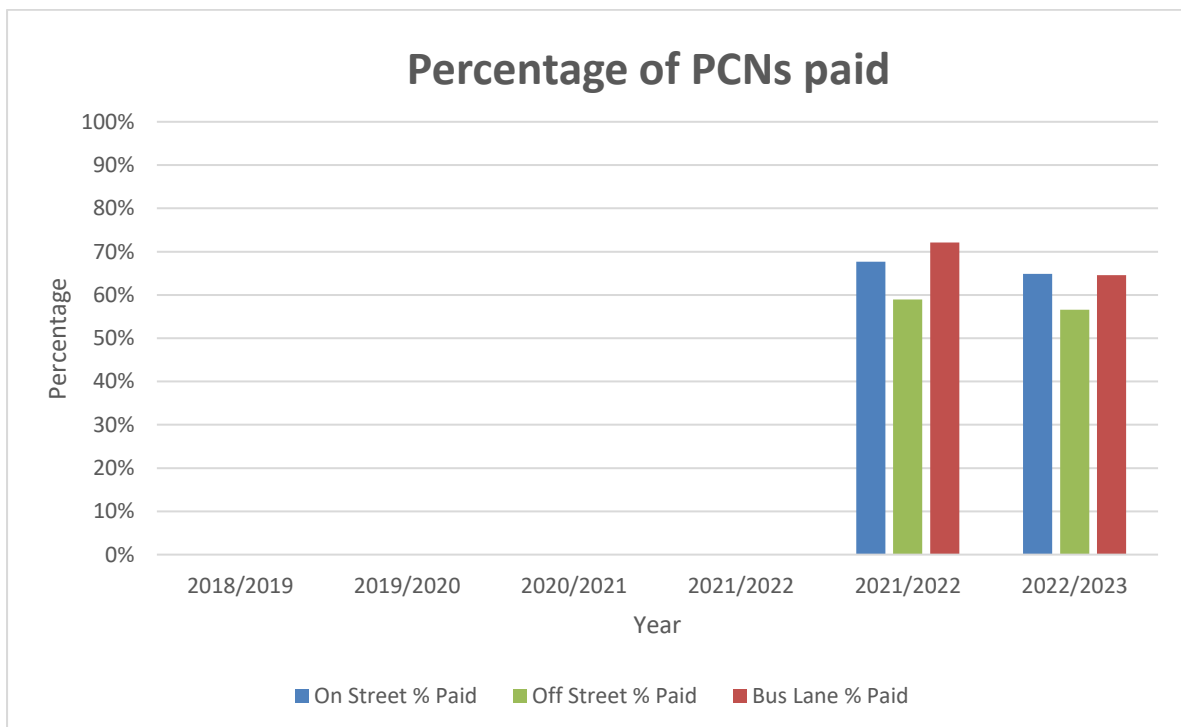


Figure 8 - Percentage of PCN that are paid by motorists

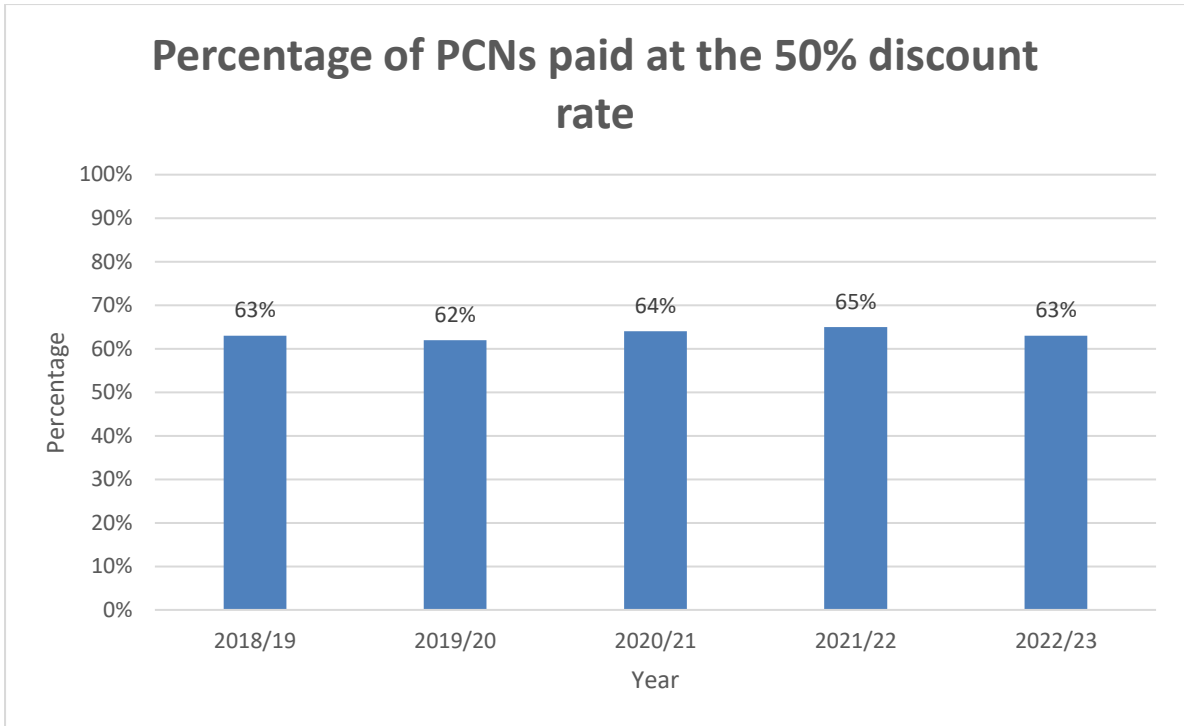


Figure 9 - Percentage of PCNs paid within at the 50% discounted amount

7. Blue Badges

Parking Services process applications for Blue Badges. This is a vital service which helps a Blue Badge holder park closer to their destination to access goods and services and park in more places for a longer period. In some cases, parking is free.

The scheme is open to both drivers and passengers with severe mobility problems caused by visible and non-visible disabilities. To be eligible for a Blue Badge you need to meet criteria set out by the government.

Further information including eligibility and how to apply can be viewed at <https://www.bathnes.gov.uk/apply-or-renew-blue-badge>

7.1. Blue Badge issue within Bath & North East Somerset

The chart below shows the number of Blue Badges issued over last 5 years.

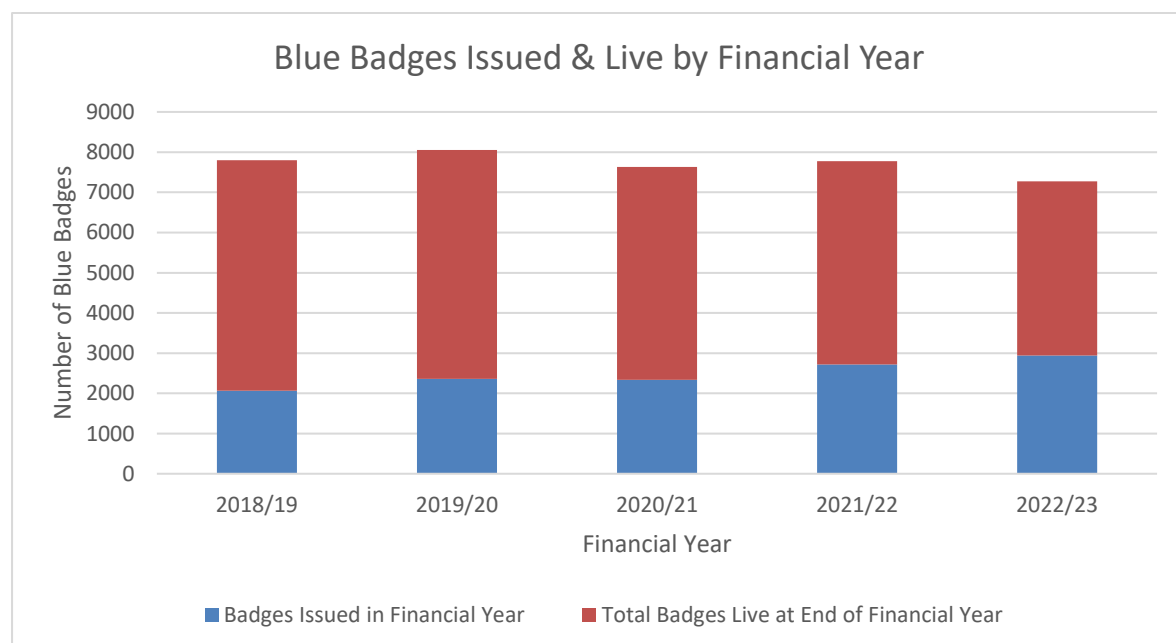


Figure 10 - The number of total live Blue Badges and the number of new Blue Badges issued badges by Bath & North East Somerset

7.2. Blue Badge misuse

We take a proactive approach to address Blue Badge Fraud to ensure badges are used correctly and undertake patrols to monitor and detect misuse and fraud.

A new contract started in November 2022, following the expiry of the previous service during the pandemic, and utilised the Single Justice Procedure process to prosecute those alleged to have misused a Blue Badge where it was in the public interest to do so. In the last 5 months of 2022/23 Officers identified 18 instances of Blue Badge misuse with these Blue Badges either seized or destroyed as appropriate. Of these cases, 14 were prosecuted through the SJP process.